



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 11, 2016

Mr. Andy Jones  
Daimler Trucks North America LLC  
4747 N. Channel Ave.  
Portland, OR 97217

NVS-215KS  
16V-121

**Subject:** Steering Fluid Temperature may Exceed Hose Rating

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER CUSTOM CHASS/XCP/2014-2016

**Mfr's Report Date:** February 26, 2016

**NHTSA Campaign Number:** 16V-121

**Components:**

STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS  
STEERING:HYDRAULIC POWER ASSIST:POWER STEERING FLUID

**Potential Number of Units Affected:** 128

**Problem Description:**

Daimler Trucks North America LLC (DTNA) is recalling certain model year 2014-2016 Freightliner Custom Chassis XCP chassis manufactured from April 26, 2013, through December 15, 2014. The power steering fluid temperature may exceed the hose material ratings on some rear engine chassis built with certain 18,000lb and 20,000lb-load capacity front axles used in motor home applications. This can cause the hose to fail, resulting in a sudden loss of power steering fluid and power assist.

**Consequence:**

Loss of power steering assist would result in increased difficulty to steer the vehicle in either direction at low speeds, increasing the risk of a crash.

**Remedy:**

DTNA will notify owners, and dealers will replace the power steering hose with a hose that has a higher temperature rating, free of charge. The recall is expected to begin on April 26, 2016. Owners may contact DTNA customer service at 1-800-745-8000. DTNA's recall number for this campaign is FL-702.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

In the future, please be more specific as to the date that DTNA decided that a safety recall needed to be conducted.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement