



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 16, 2016

Mr. Jeffery Marsee  
Chief Representative, Emission and Safety  
Isuzu Technical Center of America, Inc.  
46401 Commerce Center Drive  
Plymouth, MI 48170-2473

NVS-215MR  
16V-105

**Subject:** Certification Label Typographical Errors/Part 567

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Technical Center of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ISUZU/NPR HD/2016  
ISUZU/NPR XD/2016  
ISUZU/NQR/2016  
ISUZU/NRR/2016

**Mfr's Report Date:** February 19, 2016

**NHTSA Campaign Number:** 16V-105

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 21

**Problem Description:**

Isuzu Technical Center of America, Inc. (Isuzu) is recalling certain model year 2016 NPR-HD, NPR-XD, NQR, and NRR trucks manufactured July 3, 2015, to September 2, 2015 and equipped with 5.2L diesel engines. The certification label on the affected vehicles may have typographical errors in the rim size, tire pressure and weight information that may prevent the owner from accurately loading and maintaining the vehicle. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

**Consequence:**

If the rim size, tire pressure and weight information cannot be referenced and understood, the owner may overload the vehicle or underinflate the tires. These conditions may increase the risk of a crash.

**Remedy:**

Isuzu will provide owners with a corrected certification label, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Isuzu customer service at 1-866-441-9638.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Isuzu's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement