



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 8, 2016

Ms. Terri Tobias  
Regulatory Compliance Manager  
Starcraft RV  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NVS-215MR  
16V-082

**Subject:** Water Heater May Scald Operator

Dear Ms. Tobias:

This letter serves to acknowledge Starcraft RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

STARCRAFT/SOLSTICE/2016  
STARCRAFT/TRAVEL STAR/2016

**Mfr's Report Date:** February 10, 2016

**NHTSA Campaign Number:** 16V-082

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE:LPG WATER HEATER

**Potential Number of Units Affected:** 5

**Problem Description:**

Starcraft RV (Starcraft) is recalling certain model year 2016 Solstice and Travel Star fifth wheel trailers manufactured July 31, 2015, to September 14, 2015 and equipped with Atwood on demand water heaters. The affected water heaters have a water and gas valve that may cause the water heater to overheat the water in the hot water supply tap.

**Consequence:**

The overheating of the water may result in the release of steam, possibly causing the operator to scald themselves, increasing the risk of injury.

**Remedy:**

Starcraft will notify owners, and dealers will install a water flow adjustment stop key that prevents the recall condition from occurring, free of charge. The recall is expected to begin in March 2016. Owners may contact Starcraft customer service at 1-800-945-4787. Starcraft's number for this recall is 9902282.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



We have received Starcraft RV's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement