



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 12, 2016

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NVS-215SM
16V-078

Subject: Driver's Frontal Air Bag Inflator May Rupture

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A5 CABRIOLET/2010-2011
AUDI/Q5/2009-2012
VOLKSWAGEN/CC/2009-2014
VOLKSWAGEN/EOS/2012-2014
VOLKSWAGEN/GOLF/2010-2014
VOLKSWAGEN/JETTA SPORTWAGEN/2010-2014
VOLKSWAGEN/PASSAT/2007-2010, 2012-2014

Mfr's Report Date: February 9, 2016

NHTSA Campaign Number: 16V-078

Components:

AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE

Potential Number of Units Affected: TBD

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2010-2014 Golf and Jetta SportWagen, 2007-2010 Passat sedans and wagon, 2012-2014 Passat sedan and Eos, 2009-2014 CC, 2009-2012 Audi Q5, and 2010-2011 Audi A5 Cabriolet vehicles. Upon deployment of the driver's frontal air bag, excessive internal pressure may cause the inflator to rupture.

Consequence:

In the event of a crash necessitating deployment of the driver's frontal air bag, the inflator could rupture with metal fragments striking the vehicle occupants potentially resulting in serious injury or death.

Remedy:

Volkswagen will notify owners, and dealers will replace the driver's frontal air bag inflators, free of charge. The manufacturer has not yet provided a notification schedule. Volkswagen owners may contact Volkswagen customer service at 1-800-893-5298. Audi owners may contact Audi customer service at 1-800-253-2834.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:


You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement