



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 26, 2016

Ms. Teresa Thiele  
Head of Safety Campaign Administration & Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
Auburn Hills, MI 48326-2757

NVS-215SM  
16V-076

**Subject:** ESC may not Reset on Restart/FMVSS 126

Dear Ms. Thiele:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

RAM/PROMASTER/2016

**Mfr's Report Date:** February 9, 2016

**NHTSA Campaign Number:** 16V-076

**Components:**

ELECTRONIC STABILITY CONTROL

**Potential Number of Units Affected:** 57

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain model year 2016 Ram ProMaster vans manufactured October 21, 2015, to December 17, 2015 and equipped with 3.0L diesel engines. If the driver has disabled the electronic stability control (ESC) system, the system is required to be reactivated the next time the vehicle is started. The recalled vehicles have an Anti-Lock Brake System (ABS) control module that may not reset the ESC to active status when the key is turned off and back on quickly. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 126, "Electronic Stability Control Systems."

**Consequence:**

Operating the vehicle with the ESC off may increase the risk of a crash.

**Remedy:**

FCA will notify owners, and dealers will the update ABS control module software, free of charge. The recall is expected to begin in early March 2016. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is S04.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:


Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement