

U.S. Department of Transportation

# National Highway Traffic Safety Administration

January 28, 2016

Ms. Tara Underwood Senior Manager, Technical Compliance Nissan North America, Inc. One Nissan Way Franklin, TN 37027 NVS-215SM 16V-029

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Secondary Hood Latch may Bind and not Latch

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

NISSAN/ALTIMA/2013-2015

Mfr's Report Date: January 21, 2016

NHTSA Campaign Number: 16V-029

## **Components:**

LATCHES/LOCKS/LINKAGES:HOOD:LATCH

**Potential Number of Units Affected:** 846,000

#### **Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain model year 2013-2015 Nissan Altima vehicles manufactured March 6, 2012, to December 31, 2014. In the affected vehicles, the secondary hood latch may bind and remain in the unlatched position when the hood is closed.

## **Consequence:**

If the primary latch is inadvertently released and the secondary latch is not engaged, the hood could unexpectedly open while driving, increasing the risk of a vehicle crash.

### Remedy:

These vehicles were previously included in recalls 14V-565 and 15V-116, however the previous remedy plan may not have been performed consistently to remove the safety risk. To correct this issue, Nissan will re-notify all affected owners and dealers will replace the hood latch with a new one, free of charge. The recall is expected to begin in mid-February. Owners may contact Nissan customer service at 1-800-647-7261. Note: This recall supersedes recalls 14V-565 and 15V-116.

## **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

