



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 3, 2016

Mr. Richard Schalter
Rosenbauer Motors
5190 269th street
Wyoming, MI 55092

NVS-215KS
16V-024

Subject: Ball Joints may Detach from Front Suspension

Dear Mr. Schalter:

This letter serves to acknowledge Rosenbauer Motors's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ROSENBAUER/COMMANDER/2014-2015

Mfr's Report Date: January 19, 2016

NHTSA Campaign Number: 16V-024

Components:

STEERING

SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Potential Number of Units Affected: 9

Problem Description:

Rosenbauer Motors (Rosenbauer) is recalling certain model year 2014-2015 Commander fire truck cabs and chassis manufactured December 31, 2013, to December 31, 2015, and equipped with certain Independent Front Suspension (IFS) assemblies manufactured by Reyco Granning. The affected assemblies may have loose ball joints which could separate causing a loss of steering control.

Consequence:

A loss of steering control increases the risk of a crash.

Remedy:

Rosenbauer has notified the affected owners and has repaired all of the vehicles by reworking the ball joint, free of charge. Notification began on September 2, 2015. Owners may contact Rosenbauer customer service at 1-651-462-1000. Rosenbauer's number for this recall is TSB 01-009-15.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

The information in your report suggests that Rosenbauer may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6

Per your Defect Information report, all affected vehicles have been remedied. Please submit one quarterly report stating a one-hundred percent completion rate.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement