



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 25, 2016

Ms. Janet Kercher-Dudley
Standards Engineer
Turtle Top
67819 State Road 15
New Paris, IN 46553

NVS-215MR
16V-009

Subject: Wheel Chair Lift Link Arm Pivot Holes

Dear Ms. Kercher-Dudley:

This letter serves to acknowledge Turtle Top's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TURTLE TOP/ODYSSEY/2006-2014
TURTLE TOP/ODYSSEY LT/2008-2009, 2011
TURTLE TOP/ODYSSEY XL/2007-2008, 2010-2012
TURTLE TOP/TERRA TRANSPORT/2008, 2012
TURTLE TOP/VAN TERRA/2007-2008, 2013

Mfr's Report Date: January 8, 2016

NHTSA Campaign Number: 16V-009

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 276

Problem Description:

Turtle Top is recalling certain model year 2006-2014 Odyssey, 2008-2009 and 2011 Odyssey LT, 2007-2008 and 2010-2012 Odyssey XL, 2008 and 2012 Terra Transport and 2007-2008 and 2013 Van Terra vehicles equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon. The affected lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position.

Consequence:

If the bearings move out of position, the stowed platform may have excessive movement resulting in failure of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury for the lift operator.

Remedy:

Turtle Top will notify owners, and dealers will inspect the link arms for damage or for displaced bearings. The platform will be inspected for cracks. Any damaged parts will be replaced, free of charge. The recall is expected to begin February 1, 2016. Owners may contact Turtle Top customer service at 1-574-831-4340, or Ricon customer service at 1-800-322-2884.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), in the case of a defect, please amend your provided chronology to include all of the principal events that were the basis for your determination that the defect relates to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement