



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 25, 2016

Mr. Craig Cox
Codes and Compliance Manager
Newmar Corporation
355 N Delaware Street
Nappanee, IN 46550

NVS-215MR
16V-008

Subject: Electric Entry Steps may be Unstable

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/BAY STAR/2008-2014
NEWMAR/BAY STAR SPORT/2012-2014
NEWMAR/CANYON STAR/2008-2015
NEWMAR/DUTCH AIRE DP/2009-2010
NEWMAR/DUTCH STAR/2008-2014
NEWMAR/KOUNTRY STAR DP/2008
NEWMAR/VENTANA/2008-2014

Mfr's Report Date: January 11, 2016

NHTSA Campaign Number: 16V-008

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 3,712

Problem Description:

Newmar Corporation (Newmar) is recalling certain model year 2008-2014 Bay Star, Dutch Star, and Ventana, 2012-2014 Bay Star Sport and Ventana VL, 2008-2015 Canyon Star, 2009-2010 Dutch Aire and 2008 Kountry Star motorhomes manufactured May 29, 2007, to January 14, 2015, and equipped with certain Coachstep Double and Triple Electric Steps manufactured by Lippert Components. The bolt that attaches the fan gear assembly to the steps may fracture allowing the fan gear to disengage from the steps. As a result, the steps may not remain in the expected position and may be unstable.

Consequence:

Unstable entry and exit steps increase the risk of injury.

Remedy:

Newmar will notify owners, and dealers will install a retainer bracket to reinforce the operating mechanism, free of charge. The recall is expected to begin March 18, 2016. Owners may contact Newmar customer service at 1-574-773-7791 or Lippert Customer service at 574-537-8900. Newmar's number for this recall is 15E 078.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Newmar's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Your submitted Defect Information Report does not provide your remedy plan, however your draft owner notification letter does. Please update your Report.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement