



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 29, 2016

Mr. Scott Pullin
Vice President - Operations
Gulf Stream Coach, Inc.
503 S. Oakland Avenue
Nappanee, IN 46550

NVS-215MR
16V-007

Subject: Electric Entry Steps may be Unstable

Dear Mr. Pullin:

This letter serves to acknowledge Gulf Stream Coach, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GULF STREAM/B TOURING CRUISER/2010
GULF STREAM/CARIBBEAN/2008-2011
GULF STREAM/CONQUEST/2010-2011
GULF STREAM/CONQUEST SUPER C/2009-2010
GULF STREAM/CRESCENDO/2008-2009
GULF STREAM/ENDURA/2009
GULF STREAM/GLADIATOR/2009
GULF STREAM/INDEPENDENCE/2008-2011
GULF STREAM/SUN SPORT/2008
GULF STREAM/SUN VOYAGER/2008-2009
GULF STREAM/SUPER NOVA/2009-2010
GULF STREAM/TOUR MASTER/2008-2010
GULF STREAM/TOY HAULER/2008-2009
GULF STREAM/YELLOWSTONE/2008-2011

Mfr's Report Date: January 7, 2016

NHTSA Campaign Number: 16V-007

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 662

Problem Description:

Gulf Stream Coach, Inc. (Gulf Stream) is recalling certain model year 2008-2011 Caribbean, Yellowstone and Independence, 2008-2009 Crescendo, Sun Voyager, and Toy Hauler, 2008 Sun Sport, 2008-2010 Tour Master, 2010 B Touring Cruiser, 2010-2011 Conquest, 2009-2010 Conquest Super C and Super Nova, 2009 Endura and Gladiator motor homes manufactured August 1, 2007 to September 30, 2010. The affected vehicles are equipped with Lippert-brand Coachstep Double and Triple Electric Steps. The bolt that attaches the fan gear assembly to the steps may fracture allowing the fan gear to disengage from the steps. As a result, the steps may not remain in the expected position and may be unstable.

Consequence:

Unstable entry and exit steps increase the risk of injury.

Remedy:

Gulf Stream will notify owners, and dealers will install a retainer bracket to reinforce the operating mechanism, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Gulf Stream customer service at 1-800-289-8787. Gulf Stream's number for this recall is CS070116.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement