

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 17, 2016

Ms. Teresa Thiele Head of Safety Campaign Administration & Execution Chrysler (FCA US LLC) 800 Chrysler Drive Auburn Hills, MI 48326-2757

**Subject:** Trailer Brake Lights may not Illuminate/FMVSS 108

Dear Ms. Thiele:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

RAM/PROMASTER/2014-2016 RAM/PROMASTER CITY/2015-2016 RAM/PROMASTER TRLR LIGHT MOD/9999

Mfr's Report Date: April 27, 2016

NHTSA Campaign Number: 16E-039

**Components:** 

ELECTRICAL SYSTEM: SOFTWARE EXTERIOR LIGHTING:BRAKE LIGHTS

Potential Number of Units Affected: 84.252

# **Problem Description:**

Chrysler (FCA US LLC) is recalling certain RAM ProMaster Trailer Light Modules, part number 68229650AB. These accessory modules were sold for installation on RAM ProMaster and ProMaster City vehicles. The Trailer Tow Lighting Control Module may have a software error on the affected vehicles and can prevent illumination of the trailer brake lights during brake actuation. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Assoc. Equipment."

### **Consequence:**

Trailer brake lights that are inoperative can increase the risk of a crash.

# Remedy:

Chrysler will mail letters to owners to try to notify the purchasers of the modules, and dealers will replace the Trailer Tow Light Control Modules, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is S29.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

16E-039

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

