



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 28, 2016

Ms. Jennifer Wolfe
AGR Quality Manager
Pilkington North America, Inc.
3440 Centerpoint Drive
Urbancrest, OH 43123

NVS-215MR
16E-002

Subject: Windshield Bracket for Laser Sensor may Detach

Dear Ms. Wolfe:

This letter serves to acknowledge Pilkington North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MAZDA/CX-5/2014-2016
PILKINGTON/REPLACEMENT WINDSHIELD/9999

Mfr's Report Date: January 14, 2016

NHTSA Campaign Number: 16E-002

Components:

VISIBILITY:WINDSHIELD

Potential Number of Units Affected: 305

Problem Description:

Pilkington North America, Inc. (Pilkington) is recalling certain replacement windshields, model FW04026 GTY, manufactured November 23, 2015, to December 16, 2015 for use in Mazda CX-5 vehicles that are equipped with the Smart City Brake Support system. The affected windshields have a bracket mounted on the inside to hold a laser sensor or LIDAR device for the Smart City Brake Support system. These brackets were improperly affixed with only tape instead of tape and urethane and therefore may loosen.

Consequence:

If the bracket loosens or detaches from the windshield, the safety features of the Smart City Brake Support system may be disabled and therefore increase the risk of a crash.

Remedy:

Pilkington will contact the wholesalers and retailers that purchased the windshields to try to identify the affected customers. The affected windshields will be replaced, free of charge. This recall is expected to begin on February 12, 2016. Owners may contact Pilkington at 1-844-278-7230.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Pilkington's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is cursive and somewhat stylized, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement