



MACK TRUCKS, INC.
PO BOX 26115
GREENSBORO, NC 27402-6115

RE: Owner Notification Letters Issued Late

NHTSA recall ID: 15V-804

Volvo recall number: SC0398

Recall Description: Rear Brakes May Overheat

NHTSA notification date: 11/25/2015

Date of owner mailing: 1/27/2016

Days elapsed: 63

Explanation: Oversight.

Action plan:

Set target mailing date on future recalls at 55 days to allow a buffer.

Regulatory Affairs

Mack Trucks, Inc.