## 2011-2013 MY Sorento Transmission Gear Shift Lever Chronology re Basis of Noncompliance Determination 573.6(c)(7)

August 17, 2015	The Regulatory team at Kia Motors America, Inc. (KMA) is forwarded a copy of a letter within KMA with an attorney alleging that his client opened doors of 2011 Sorento remotely, allowing his client's son to enter the vehicle, who then allegedly moved shift lever from PARK. Attorney alleges that the key was not in ignition and service brakes were not applied, and vehicle began to roll in a parking lot. The father stepped in front of car and the son got out and joined him. Son was between Sorento and stopped vehicle and allegedly suffered a fractured leg.
August 18-26, 2015	KMA reviews field data for 2011-2013 MY Sorento and identifies 54 warranty claims and 14 customer complaints and 3 alleged injuries.
August 28, 2015	KMA conducts inspection and evaluation of an exemplar 2011MY Sorento with alleged shift issue. Evaluation identifies park position catch in shift lock mechanism is damaged.
September 3, 2015	KMA completes collection of additional information including another complaint exemplar and identifies it has damaged park position catch and shift issue.
September 4, 2015	KMA conducts comprehensive evaluation of all information available.
September 10, 2015	KMA meets with Kia Motors Corporation (KMC) quality team to evaluate transmission brake-shift interlock issues.
September 14-22, 2015	KMC engineers evaluate transmission brake-shift interlock and damage identified by KMA and coordinate evaluation with supplier.
September 28, 2015	KMC makes decision to conduct a voluntary noncompliance recall pursuant to FMVSS 114, since the shift lever can be moved out of PARK once the park position catch is sufficiently damaged. 3 alleged injuries. 54 warranty claims. 14 consumer assistance case center reports.