

IMPORTANT SAFETY RECALL REMINDER

THIRD REMINDER – ACTION REQUIRED



3251 E. Imperial Hwy
Brea, CA 92821

VIN # JS2YB5A36C63XXXXX



Suzuki SX4
Power Steering Pump
Campaign ID: VS

PRSR 1ST CLASS
U.S. POSTAGE
PAID
Whittier, CA
Permit No. 175

1*****AUTO**SCH 3-DIGIT 120



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OFFICIAL RECALL NOTIFICATION

Scan the QR code or visit our website for more information
and to find the Service Provider nearest you.

www.suzukiauto.com

Suzuki Auto
Service Locator



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Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain Model- Year 2012 and 2013 Suzuki SX4 automobiles.

WARNING: Operating your vehicle without completing these repairs exposes you, your passengers, and others to unnecessary risk of personal injury and/or property damage!

What is the problem?

Under certain operating conditions, insufficient clearance between the power steering pump body and the fluid control valve may cause improper movement of the valve, which can lead to seizure of the power steering pump. If the power steering pump seizes, the pump system cannot provide steering assist. This condition will require the driver to use increased steering effort, increasing the risk of a crash.

What is Suzuki doing to solve the problem?

We initially notified customers by mail in October 2015 and we continue to reach out to all customers who own affected vehicles. Parts are in stock, and our Service Provider network is ready to make the necessary repairs.

What you should do:

Please contact your authorized Suzuki Service Provider to schedule an appointment for this **FREE** service. Please call as soon as you receive this important Safety Recall Notification letter and mention Recall Identification Code "VS". The information on the back of this card will help you find a Service Provider near you.

Your vehicle may be affected by more than one recall or service campaign.

There are two ways to find out:

- Visit the National Highway Traffic Safety Administration's website at www.safercar.gov and enter your year, make and model information.
- Ask your service provider when you call to schedule an appointment for repairs. Just provide them with the VIN from the front of this card.

If you no longer own the vehicle in question, or if you have questions or concerns, please contact our Customer Relations Department at [800-934-0934].

Thank you for your commitment to safety, and for your support of the Suzuki brand.

Suzuki Motor of America, Inc.

Warranty Service Department