



MACK TRUCKS, INC.
PO BOX 26115
GREENSBORO, NC 27402-6115

RE: Owner Notification Letters Issued Late

NHTSA recall ID: 15V-528

Volvo recall number: SC0394

Recall Description: Air Tank Reservoir Volume

NHTSA notification date: 8/13/2015

Date of owner mailing: 10/15/2015

Days elapsed: 63

Explanation: Waiting on documentation. Didn't want to send interim and final notice within a week and possibly confuse owners.

Action plan:

Set target mailing date on future recalls at 55 days to allow a buffer.

Regulatory Affairs

Mack Trucks, Inc.