



RE: Owner Notification Letters Issued Late

NHTSA recall ID: 15V-523

Volvo recall number: RVXX1503

Recall Description: VAH Draglink

NHTSA notification date: 8/13/2015

Date of owner mailing: 10/13/2015

Days elapsed: 61

Explanation: Failed to consider that August had 31 days when planning the mailing schedule.

Action plan:

Set target mailing date on future recalls at 55 days to allow a buffer.

Regulatory Affairs

Volvo Trucks North America