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urgente retiro de seguridad de la bolsa de aire

Your 20xx BMW xx requires an extremely important repair. After several attempts to contact you, our records indicate that this repair has not been completed.

Replace Passenger's Front Airbag Module Schedule your FREE repair by calling our hotline at 1-877-432-<u>7841.</u> (Se Habla Español)

Schedule Your FREE Repair

## Your Safety is Important to BMW.

su seguridad es importante para nosotros

**Recall Notice Issued To:** 

Xxx xxx

## Vehicle Information:

20xx BMW xx - 1234567

## How do I schedule my **FREE** repair?

1. **Call your BMW Recall Resolution Specialist** at 1-877-432-7841, Schedule your <u>FREE</u> appointment Monday through Friday from 8:00 a.m. to 7:00 p.m. ET. (Se Habla E*spañol*)

OR,

2. **Call your** <u>authorized</u> **BMW** dealer directly to schedule a service appointment; please mention Safety Recall 1xVxxx. To locate your nearest BMW dealer, visit: <u>https://www.bmwusa.com/dealer.html</u>.

## Details of the Repair

In a crash where airbag deployment occurs, the airbag inflator housing may rupture, causing metal fragments to strike the passenger or other vehicle occupants. This may result in **injury or death to vehicle occupants**. Therefore, it is urgent that you have this service completed as soon as possible.



Your BMW dealer will replace the passenger's front airbag module for **FREE**. The repair may take approximately one hour to complete; however, additional time may be required depending upon your BMW dealer's schedule. Scheduling an appointment at your BMW dealer helps to minimize the wait time and inconvenience this recall may cause.

You and your passengers' safety and security are our greatest concern at BMW. We sincerely apologize for the inconvenience this recall may cause you. Thank you in advance for your prompt attention to this urgent Safety Recall Notice (urgente retiro de seguridad de la bolsa de aire).

Sincerely,

BMW Recall Resolution Team 1-877-432-7841

Please call your BMW Recall Resolution Specialist at 1-877-432-7841 for assistance. (Se Habla Español)

If you have moved or no longer own your BMW vehicle, please contact us at 1-877-432-7841. This enables us to update our records and notify the current owner so he or she can have their vehicle repaired as soon as possible.

Please visit NHTSA.gov/recalls for additional information.



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