

Tru-Ryde Hub Stud Breakage Notification and Repair

NOTE: This document affects OEMs being supplied from the Lippert Components, Inc. Indiana location only. Lippert has been notified of broken studs on certain hubs installed on 5200# axle assemblies supplied by Tru Ryde. If you are in receipt of this communication, you may be in possession of an affected unit. To confirm an affected hub, first, verify the unit VIN with the OEM. If the VIN is in the affected scope, follow the **Inspection Procedure** outlined below. If the hub is affected, it **MUST** be replaced, see **Hub Replacement Procedure**. The affected hubs do not need to be returned, but the dealers will need to document the axle tag with serial number and date (see Fig. 1) and a photo of the hubs (see Fig. 2) to include with their claim. The OEM is also adding verbiage to their notification document instructing the dealer to destroy the original components.

Inspection Procedure

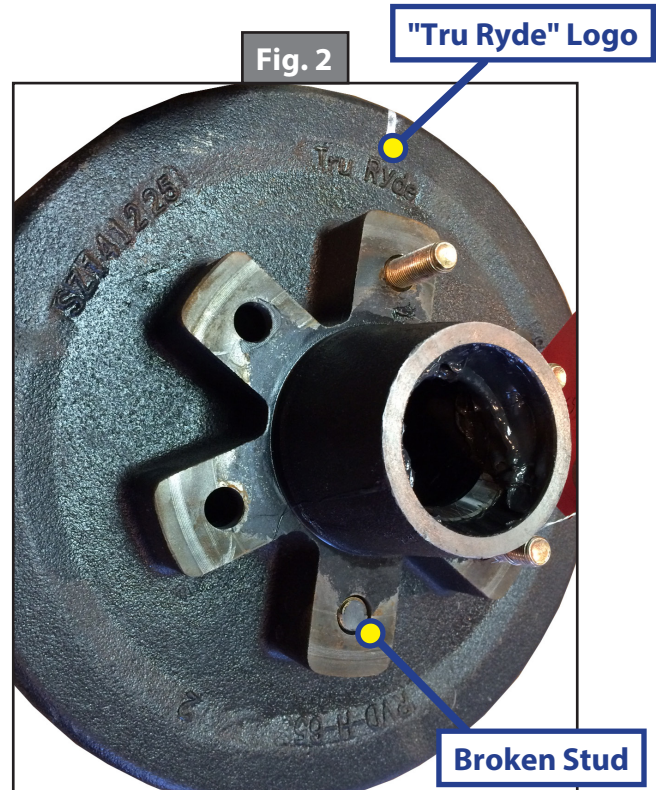
1. Check the Axle Tag, Fig. 1, for the manufacture date. If the date falls on or within the dates of: 03-11-2015 to 03-27-2015, proceed to step 2.
2. Safely jack up and support the unit according to the manufacturer's instructions.
3. Remove lug nuts from wheels on the axle(s) to be inspected.
4. Remove the wheel and check the face of the hub for the "Tru Ryde" logo, see Fig. 2.
5. If the Tru Ryde logo is present, the hub **MUST** be replaced. See the **Hub Replacement Procedure** below.

Fig. 1



NOTE: The image above is for reference only. The information on the pictured tag does not represent the axles included in this notification.

Fig. 2



Hub Replacement Procedure – Replace affected hubs with new hub, part number 122093.



DO NOT use the front landing gear or rear stabilizer jacks to lift the unit. This is dangerous and may result in death or serious bodily injury.

NOTE: If the unit does not have the wheel(s) removed start with Step 1. If the wheel(s) have been removed, proceed to Step 3.

1. Safely jack up and support the unit according to the manufacturer's instructions.
2. Remove lug nuts from wheels on the axle(s) receiving the new hubs.
3. Remove the spindle nuts and other hardware on the spindle holding the hub on the spindle.
4. Remove hub from spindle. **Clean any residual grease off of the spindle.**
5. Install new hub onto the spindle. **Install new hub part number 122093.**
6. Install hardware and spindle nut in the proper sequence on the spindle.
7. Spindle nut should be torqued to 50 ft.-lb. The hub will rotate during this process.
8. Loosen castle nut to back off the torque.
9. Tighten castle nut finger tight until snug.
10. Insert cotter pin. If cotter pin does not line up with hole, back castle nut up slightly until pin can be inserted.
11. Bend cotter pin over to lock nut in place. Nut should be free to move with only the cotter pin keeping it in place.
12. Mount wheel and lug nuts and tighten to proper torque guidelines. Check with unit manufacturer for lug nut torque specs.

Parts and Claim Information

1. Hub can be ordered from LCI or the unit OEM.
2. File all claims through the OEM.
3. Flat Rate: 0.2 for inspection. Inspection is per axle; if one hub is Tru Ryde the opposite will be as well.
0.5 per hub replacement.