

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Recall 15V-188: Replace Both Rear Reflectors UPDATE
Date: Tuesday, September 19, 2017 2:29:59 PM

Publish Date: September 06, 2017
From: Technical Service
Expiration Date: September 20, 2017

DCSnet Message
Urgent



Subject: **Recall 15V-188: Replace Both Rear Reflectors UPDATE**

RE: Non-Compliance Recall (effective May 31, 2017) on Model Year 2013 BMW 5 Series (including ActiveHybrid 5) involving the rear reflectors

Please note that Model Year 2014 vehicles are not affected by this campaign and the VINs have been removed. Please see attached for updated Q&A.

You can find Service Information bulletin B63 07 17 on TIS for more details.

Sincerely,
Technical Service

Attachments: [2015-MY13-F10-RearReflector-QA-\(6Sep2017\)\[81a503d9\].pdf](#) [2015-MY13-F10-RearReflector-QA-\(6Sep2017\)\[81a503d9\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

**Rear Reflector
Non-Compliance Recall 15V-188
Model Year 2013
BMW 5 Series Sedan (including ActiveHybrid 5)
*Last Updated 09/06/2017***

Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?

Approximately 13,443 Model Year 2013 BMW 5 Series (including ActiveHybrid 5) in the US, produced from January 2013 through June 2013, are potentially affected.

Q2. What is the specific issue?

This non-compliance recall involves the rear reflectors. They may not conform to a Federal requirement.

Q3. What can happen as a result of this issue?

Affected vehicles are less noticeable to drivers approaching from the rear which could increase the risk of a crash.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Non-Compliance Recall?

Other vehicles were produced with rear reflectors that conform to the Federal requirement.

Q6. Can I determine if this issue exists in my vehicle?

No.

Q7. Can I continue to drive my vehicle?

Yes. When you receive a letter asking you to have this recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The rear reflectors will be replaced.

Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Non-Compliance Recall?

No.

Q10. How will I be informed of this Non-Compliance Recall?

You will receive a letter in July via First Class advising you of this recall. You will receive another letter when the recall is ready to be performed. At that time, you should immediately schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

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To ensure BMW has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW.

Q11. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.