

From: Customer Care Recall Team
Sent: Monday, September 26, 2016 2:18 PM
To:
Subject: 2002 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY

URGENT SAFETY RECALL NOTICE

Your 2002 JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY requires an urgent ORC Module repair.

Schedule your free repair NOW by calling the FCA Recall Assistance Center at 1-800-853-1403.

Recall notice issued to:

MR-MRS JOHN HANSON

Vehicle information:

VIN - 1J4GW48S42C100043

JEEP GRAND CHEROKEE LAREDO 4X4 SPORT UTILITY

Recall information:

R06/NHTSA 15V-046 Occupant Restraint Control (ORC) Module

If you no longer own this vehicle, please help us contact the new owner so he or she can have their vehicle repaired as soon as possible.

Repair Details

The airbag system Occupant Restraint Control (ORC) Module on your vehicle may experience a front airbag and/or seatbelt pre-tensioner inadvertent deployment. An inadvertent deployment while driving could distract the driver and cause a crash without warning. **We strongly recommend that you have this safety recall repair performed immediately.**

How do I schedule my free repair?

FCA US will repair your vehicle free of charge. To do this, your dealer will replace the Occupant Restraint Control Module. In addition, your dealer will require your vehicle for proper check-in, preparation and check-out during your visit. Your time is important to us; please be aware that these steps may require more time. The work will take about two hours to complete. However, additional time may be necessary depending on service schedules.

Scheduling Options

1. **Call the FCA Recall Information Center at 1-800-853-1403**, and we will get you scheduled for this FREE repair right away. We will assist you with scheduling an appointment that is convenient for you to have this safety recall repair performed at no charge
2. **Call your authorized Chrysler, Dodge, Jeep® or RAM dealership** directly to schedule an appointment. Mention Safety Recall R06, and have your VIN ready when calling

We sincerely apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter

FCA US Customer Care Recall Team
1-800-853-1403