



November 14, 2014

IMPORTANT SAFETY RECALL NOTICE

To: All Carefree Latitude Awning OEM Customers

Subject: Safety Recall NHTSA # 14E065 Carefree of Colorado Latitude Awning Mounting Brackets

Model: Carefree Latitude awnings shipped between August 7, 2014 and October 3, 2014.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Carefree of Colorado has determined that a potential defect which relates to safety may exist in Recreational Vehicles equipped with Carefree of Colorado's Latitude Awning style codes GX and GW.

Problem: Latitude Awnings manufactured between August 7, 2014 and October 3, 2014 have mounting brackets that do not meet specifications and may therefore be more likely to develop cracks. If such cracks develop, it could affect a support arm for the awning.

Involved manufactures: Each manufacturer (or current manufacturer at the same address) who received an invoice for an involved Carefree Latitude Awning will receive a copy of this recall notification by Certified Mail.

You Must Notify NHTSA & Conduct a Safety Recall: According to our records, affected units were installed as original equipment on vehicles at your facility. You must notify the National Highway Traffic Safety Administration (NHTSA) and conduct a safety recall of those vehicles. It is critical that the National Highway Traffic Safety Administration NHTSA guidelines are followed in a timely manner and that your customers are notified to discontinue the use of the Carefree Latitude Awning until they schedule a time for you to repair the vehicle. You may contact the NHTSA with questions by sending an email to rmd.odi@dot.gov.

To help you comply with your obligation to issue a safety recall of the vehicles that contain a Carefree Latitude Awning, we have attached samples of a dealer service bulletin and a sample letter to owners of potentially affected vehicles, along with a corresponding owner reply form, which should facilitate your notification to dealers and owners of the recall and the required repairs and service procedures. Although we have provided these samples to you for your convenience, you **MUST** submit drafts of your version of these notices to NHTSA for approval at least 5 days prior to mailing such notification to dealers and owners of potentially affected Carefree Latitude Awnings.

Important: Dealer notification by Certified Mail is required by Federal law for all safety recalls. Responsible dealership personnel should be instructed to sign for this Certified mail without hesitation as it contains urgent safety recall information. Notifications to owners of potentially affected vehicles are by first class mail. Please be advised that the outside of each envelope containing an owner notification letter requires an “Important Safety Recall Information” graphic on the outside of owner letter envelopes. A sample of the envelope must be submitted to NHTSA for approval at least 5 business days before mailing to owners.

IMPORTANT: Some of the vehicles affected may still be in your inventory. Federal law requires you to complete the recall service on these vehicles before delivery. Carefree will provide replacement or repair for these units prior to delivery to your customers.

Service Procedure: This procedure involves inspecting the vehicle and identifying the vehicle serial number. If this serial number matches one on the recall list the unit is identified as affected, the mounting brackets will need to be replaced. This can be accomplished per the attached Latitude Mounting Bracket replacement instructions.

RECALL SERVICE CAN BE COMPLETED QUICKLY. IDENTIFY WHETHER THE UNIT IS AFFECTED, REMOVE AND REPLACE LATITUDE MOUNTING BRACKETS. TIME TO COMPLETE THE NECESSARY RECALL IS ESTMATED AT 60 MINUTES PER SET. SIMPLY FAX IN THE RECALL WARRANTY FORM TO CAREFREE OF COLORADO TO GET A LABOR REIMBURSEMENT OF 1.0 HRS TIMES DEALER’S POSTED SHOP RATE.

Parts: All necessary parts will be provided to you and the dealer at no charge by Carefree of Colorado. The recall part number R001815-005 contains 2 new brackets, mounting screws and installation instructions.

Completion Reporting and Reimbursement: Carefree of Colorado will make arrangements to have all OEM stock and yard inventory updated per the recall.

Claims for vehicles which have been UPDATED WITH RECALL KIT # R001815-005 or R001815-006 must be submitted. Claims submitted will be used by Carefree of Colorado to record service and provide necessary payment.

Following the above procedures will expedite the processing of your claim.

If you have any questions or need assistance in completing this action, please contact Carefree of Colorado Customer Service at 1-800-621-2617 or by mail at Carefree of Colorado, 2145 W 6th Avenue, Broomfield, CO 80020.

THANK YOU FOR YOUR COOPERTION. WE APOLOGIZE FOR ANY INCONVENIENCE, BUT NOTHING IS MORE IMPORTANT THAN THE SAFETY AND SATISFACTION OF OUR CUSTOMERS.