Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME> <CUSTOMER ADDRESS> <CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

NHTSA: 15V824

IMPORTANT!

Information about Safety Recall 74C9 - Side Airbag Seat Cover(s)

THIS RECALL REPAIR IS NOT YET AVAILABLE. We will send another letter as soon as the recall work can be completed on your vehicle. In the interim, if you have any concerns regarding the airbag system in your vehicle, make an appointment with your authorized Audi dealer or qualified workshop to have the vehicle inspected <u>without delay</u>.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 model year Audi A3 Cabriolet vehicles. Our records show that you are the owner of a vehicle affected by this action. At this time, the recall repair is not yet available.

Recall Description: Certain vehicles may have been manufactured with an incorrect or out of specification stitching in the driver and/or front passenger seat cover. In the event of a crash, this could prevent the side impact airbag from deploying correctly which could increase the risk of injury.

Precautions You Should Take: If your vehicle is operating normally, there is nothing you need to do at this time. However, if you have any concerns regarding the airbag system in your vehicle, make an appointment with your authorized Audi dealer or qualified workshop to have the vehicle inspected without delay.

If you should have any questions about this communication, please call or write to:

Audi of America, Inc., Attn: Customer Experience (74C9) 3800 Hamlin Road, Auburn Hills, MI 48326 1-800-253-2834 www.audiusa.com

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the *Recall/Service Campaign Lookup* tool at <u>www.audiusa.com</u> and enter your Vehicle Identification Number (VIN). As always, if you have any questions or if you need additional assistance, please contact Customer Experience or your authorized Audi dealer.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection

Audi of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 +1 800 253 2834 www.audiusa.com