



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle,  
December 2015

**Recall Campaign No. 15V-660: Electro-Hydraulic Power Steering (EHPS) System**



Dear MINI Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2002-2005 MINI Cooper and Cooper S vehicles and certain Model Year 2005 MINI Cooper and Cooper S Convertible vehicles. Our records indicate that you are the owner/lessee of an affected vehicle.

### IMPORTANT NOTICE

We are not yet ready to conduct this recall; however, we will notify you by letter as soon as we are ready. At that time, you should make an appointment with your authorized MINI dealer to have this recall performed on your vehicle.

**Company**  
MINI USA  
A division of  
BMW Group Company

**Mailing Address**  
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07675-1227

**Telephone**  
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**Fax**  
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**E-mail**  
MINI.Assistance@askminiusa.com

**Website**  
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### DESCRIPTION OF PROBLEM

This recall involves the electro-hydraulic power steering (EHPS) system. If your vehicle has not already received an appropriate repair, the electro-hydraulic power steering system may incur a temporary or permanent loss of assistance due to manufacturing and field exposure issues. If you experience a temporary or a permanent loss of the power steering assist function, manual steering capability would be retained, however greater steering effort would be required. This may increase the potential for a crash.

### PRECAUTIONS FOR YOUR SAFETY

- 1. If you detect any of the following conditions, your MINI may have this problem:**
  - An increase in steering effort may be needed at low vehicle speeds,
  - An increase in steering effort may be noticed at the start of the driving cycle,
  - A decrease in power assist steering may be noticed during driving, and/or
  - A low battery warning message may illuminate in the instrument cluster at engine start.
- 2. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

**DESCRIPTION OF REPAIR**

The electro-hydraulic power steering system will be inspected by an authorized MINI dealer, and components such as the EHPS pump, fan, and/or wiring, will be replaced, as deemed necessary and appropriate.

The **free** inspection and repair may take several hours; however, additional time may be required depending upon your authorized MINI dealer's schedule and the determined corrective measure.

**OTHER INFORMATION**

If you are no longer the owner of this vehicle, we request that you provide us with the name and address of the new owner using the enclosed postage-paid card so that we can contact the new owner regarding this issue. If you are a lessor of this vehicle, Federal Regulations require you to forward this notice to your lessee within ten days.

**Should you have any questions about this recall, please contact your authorized MINI dealer.** Should you need additional assistance, you may contact MINI Customer Relations and Services via Email at [MINI.Assistance@askminiusa.com](mailto:MINI.Assistance@askminiusa.com), or by calling 1-866-825-1525 from 9 AM to 9 PM Eastern Time, Monday through Friday.

If your MINI dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

MINI recommends that you always wear your safety belt, and that all passengers are properly seated and restrained at all times.

We sincerely apologize for any inconvenience this recall may cause you; however, be assured that MINI is concerned about your safety and security.

**MINI, a division of BMW of North America, LLC**