



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C909C067939
Arrowhead Equipment
106 Luzerne Road
Queensbury NY 12804

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
1. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
2. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
1. Complete the work as instructed in bulletin.
2. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
1. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E94DC078965
Campbell Supply Co LLC
PO Box 266
Edison NJ 08818-0266

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

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July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C928C070260
Campbell Supply Co LLC
PO Box 266
Edison NJ 08818-0266

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

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July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2F9XAC072243
Campbell Supply Co LLC
PO Box 266
Edison NJ 08818-0266

Dear Dealer or Service Manager:

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DOCUMENTING THE WORK:

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July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E92BC074538
Campbell Supply Co LLC
PO Box 266
Edison NJ 08818-0266

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This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

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July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AW2E93CC075234
Campbell Supply Co LLC
PO Box 266
Edison NJ 08818-0266

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July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E91CC075956
Campbell Supply Co LLC
PO Box 266
Edison NJ 08818-0266

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July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C949C071184

Crimson Fire

907 7th Ave N

Brandon SD 57005

Dear Dealer or Service Manager:

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July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E92BC074572

Crimson Fire

907 7th Ave N

Brandon SD 57005

Dear Dealer or Service Manager:

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SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C948C066808

Crimson Fire

907 7th Ave N

Brandon SD 57005

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July 17, 2015

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NHTSA Recall No.: Pending

4S7AX2P918C070261

Crimson Fire

907 7th Ave N

Brandon SD 57005

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July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C938C063186

Dependable Emergency Vehicle

275 Clarence St

Brampton ON L6W 3R3

Canada

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

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July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E91BC074370

Dependable Emergency Vehicle

275 Clarence St

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Canada

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This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E98DC076068
Fesco Emergency Sales
6401 Macaw Ct
Elkridge MD 21075

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

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IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

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3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E94DC077153
Fesco Emergency Sales
6402 Macaw Ct
Elkridge MD 21075

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

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IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C959C072232

Fire Equipment Sales & Service

8850 W Main Rd

Westfield NY 14787

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

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IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E90DC078140

Fire Equipment Services

PO Box 2542

Sumter SC 29151

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E97DC077826

Hendrickson Fire & Rescue Equipment

1026 E Jericho Tpke

Huntington Station NY 11746

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E91EC078519
Hendrickson Fire & Rescue Equipment
1027 E Jericho Tpke
Huntington Station NY 11746

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C979C071549

Hendrickson Fire & Rescue Equipment

1027 E Jericho Tpke

Huntington Station NY 11746

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

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SCHEDULING THE WORK:

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2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C939C071550
Hendrickson Fire & Rescue Equipment
1027 E Jericho Tpke
Huntington Station NY 11746

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

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COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
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SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E97CC075637

Hendrickson Fire & Rescue Equipment

1027 E Jericho Tpke

Huntington Station NY 11746

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

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COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
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2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C947C057170

J.W. Carney and Sons, Inc.

234 Fillmore Avenue

Tonawanda NY 14150

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

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COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
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3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

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2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2C989C070880

Jimmy Diesel

PO Box 10002

LaGrange IL 60525

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

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COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

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SPARTAN ASSISTANCE:

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2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2P948C063496

Jimmy Diesel

PO Box 10002

LaGrange IL 60525

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
3. It would be helpful to verify the current owner name, address and phone number.

COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

Thank you for your continued support, and we appreciate your partnership.

Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E90DC077604

Metro Fire Apparatus Specialist

17350 SH 249, Ste 249

Houston TX 77064

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
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COMPLETING THE WORK:

1. State the steps for completing the work

DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

HANDLING AN OWNER WITH NO CONFIRMATION LETTER:

1. If you are contacted by the current owner who has not received a recall letter, you should verify that they have an affected chassis by calling Spartan **1-800-543-5008 option "0."** for verification.
2. Complete the work as instructed in bulletin.
3. Document the work and submit the claim as instructed under the Documenting the Work section above.

SPARTAN ASSISTANCE:

1. If you have **technical questions**, please call Spartan Chassis Customer Product Support Department at **1-800-543-5008 option "0."**
2. If you have questions regarding warranty claims, call **1-800-543-5008 option "0."**

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Sincerely

Spartan Motors USA, Inc.,



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1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2P998C057323

Metro Fire Apparatus Specialist

17350 SH 249, Ste 249

Houston TX 77064

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

1. When the customer calls reporting receipt of a Recall Letter, schedule the work at your mutual convenience.
2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
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DOCUMENTING THE WORK:

1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

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Sincerely

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1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2P9X8C066807

Southeastern Apparatus Sales

1420 Nimitz Ave

Talladega AL 35160

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

We will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service center for inspection/repair.

IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

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3. Document the work and submit the claim as instructed under the Documenting the Work section above.

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Sincerely

Spartan Motors USA, Inc.,



SPARTAN MOTORS USA, INC.

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400

SPARTANMOTORS.COM

July 17, 2015

IMPORTANT SAFETY RECALL

NHTSA Recall No.: Pending

4S7AX2E99EC077828

Spartan ERV

907 7th Ave N

Brandon SD 57005

Dear Dealer or Service Manager:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs.

Cracks may develop in a localized, critical area of the torque frame. The torque frame could break causing the aerial device to become unstable or cause loss of vehicle control increasing the risk of personal injury or crash. This could occur without warning.

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IMPORTANT: Some vehicles may still be in dealer inventory. Federal law requires you to complete the recall remedy on such vehicles before delivery to the retail customer.

SCHEDULING THE WORK:

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2. To obtain necessary parts and/or verify recall status, please call **1-800-543-5008 option "0"** providing the VIN number (last 8 digits) and mileage of the unit.
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COMPLETING THE WORK:

1. State the steps for completing the work

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1. Please itemize the identified recall number 15V-xxx as completed work on your invoice (separate from any other charges) and reference the work authorization number obtained. You must include the chassis VIN as a part of this repair when submitting your invoice.

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