



IMPORTANT SAFETY RECALL

March 2015

This notice applies to your vehicle, **VIN:** _____.

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2003-2004 model year Pontiac Vibe vehicles. The Pontiac Vibe was manufactured by New United Motor Manufacturing, Inc. (NUMMI), a joint venture between Toyota and GM. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

*Previously, you were notified that your 2003-2004 model year Pontiac Vibe vehicle was involved in GM recall 13030. This letter is to inform you that your vehicle is now included in GM recall 14877. This new safety recall involves vehicles that: (i) have not been repaired under recall 13030; or (ii) were repaired under recall 13030 but were repaired with only a sub-wire harness (noise filter). Completion of recall 13030 will help reduce the possibility of inadvertent front airbag and/or seat belt pretensioner deployment until parts are available to complete the repair for recall 14877. If you have not had recall 13030 completed on your vehicle, we strongly recommend you to do so as soon as possible. This new recall is necessary due to Toyota receiving some reports of inadvertent front airbag(s) and/or seat belt pretensioner(s) deployment involving vehicles in which **only** the noise filter was installed **without** Electronic Control Unit (ECU) replacement.*

IMPORTANT

- Your vehicle is involved in GM recalls 13030 and 14877.
- The parts for safety recall 13030 are available and you should contact your dealer for a free repair if you have not already had your vehicle repaired.
- The parts for safety recall 14877 are not currently available.
- We will send you another letter asking you to take your vehicle to your GM dealer when the parts are available for recall 14877.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

The Electronic Control Module (ECM) for the Supplemental Restraint System (SRS) in your vehicle could have been manufactured with integrated circuits (ICs) that are susceptible to short circuiting when exposed to certain electrical noise from various vehicle electrical components. If internal short circuiting occurs, the front airbag(s) and/or seat belt pretensioners could inadvertently deploy. An airbag that deploys inadvertently can, under some

circumstances, increase the risk of injury and the possibility of a crash.

What will we do?

We will repair your vehicle free of charge. If you have not had your vehicle in for repair under safety recall 13030 to have the noise filter remedy applied, please contact your GM dealer immediately for a service appointment.

If you have had the noise filter remedy applied, wait for another letter from us notifying you to bring your vehicle in for safety recall 14877 to have the Electronic Control Module (ECM) for the Supplemental Restraint System (SRS) replaced. This service will be performed for you at **no charge**.

If you do not know if your vehicle was remedied under 13030, you can also check the status of this recall at my.gm.com/recalls. If you have already paid for repairs for this condition, a reimbursement request form and instructions were included with the notification letter for recall 13030. If an additional form is required please contact your GM dealer.

What you should do?

If you have not had the sub-wire harness (filter) installed on your vehicle under recall 13030, we strongly encourage you to do so as soon as possible. Completion of recall 13030 will help reduce the possibility of inadvertent front airbag and/or seat belt pretensioner deployment until parts are available to complete the repair for recall 14877. **You should contact your GM dealer to arrange a service appointment as soon as possible to have recall 13030 performed. Parts for recall 13030 are currently available.**

Please note that your vehicle may also be involved in another safety recall related to potential passenger airbag inflator rupture during airbag deployment. It is important that you review and follow the communications previously sent to you. To confirm that your vehicle is involved in the additional safety recall and that the recall needs to be performed, go to my.gm.com/recalls or contact your GM dealer.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Pontiac	1-800-762-2737	1-800-833-7668
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V043.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer
Vice President
Global Vehicle Safety

GM Recall #14877