



## IMPORTANT SAFETY RECALL



March 12, 2015

RE: Safety Recall P054 - Front Brake Hose Durability

Vehicle Affected: Range Rover

Model Year: 2006-2012

National Highway Traffic Safety Administration Recall Number: 15V-039

#### Dear Range Rover Owner:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Land Rover has determined that a defect which relates to motor vehicle safety exists in 2006-2012 model year Range Rover vehicles. Your vehicle is included in this Recall action.

#### What is the concern?

A concern has been identified with front brake hoses installed on 2006-2012 model year Range Rover vehicles. Currently, there are insufficient stocks of the required part to begin Recall repairs. While sufficient stocks of parts are being accumulated to perform the required repair for every vehicle included in this Recall action, we are notifying you of this safety defect in accordance with the requirements of 49 CFR Part 577 and advising you of an interim action you can take should you wish to have your vehicle inspected.

Customers may experience a loss of brake fluid as a result of rupturing of one or both of the front brake hoses. This may result in the loss of the front brake circuit. The vehicle braking system is a dual circuit system: one system operates the front braking circuit and the other system operates the rear braking circuit.

Where substantial loss of brake fluid occurs, a red warning triangle will illuminate on the Instrument Cluster while displaying the words 'Check brake fluid'. The driver should not drive the vehicle but seek qualified roadside assistance and recovery to a Land Rover retailer. Loss of brake fluid will also result in failure of the front braking circuit. Braking capability will be retained by the rear brake circuit, pedal feel will be degraded and pedal travel extended. Stopping distances will increase, which increases the risk of crash.

### What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a Recall of the vehicles mentioned above. For reassurance, in the interim if you wish to have your vehicle inspected while sufficient stocks of parts are being accumulated to perform the required repair for every vehicle, an authorized Land Rover retailer will inspect the front brake hoses. Where no evidence of front brake hose condition deterioration is found, your vehicle will be returned to you; please continue to use your vehicle as normal. In the event that signs of front brake hose condition deterioration (evidenced by a bubble or blister on the surface of the hose) are discovered, the hoses will be replaced.

Where front brake hoses are not replaced as a result of the inspection visit, you will be contacted again when parts are readily available to return to your Land Rover retailer to have the front left and right brake hoses replaced with the latest specification. Parts are expected to be available August 2015.

There will be no charge for this repair.

## What should you do?

If you wish to have your vehicle inspected, please contact your preferred Land Rover retailer and provide the retailer with your Vehicle Identification Number (VIN) and request a service date to complete the front brake hose inspection for Recall program code P054.

# How long will it take?

The inspection work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 15 minutes to complete. If your vehicle is found to require the front brake hoses be replaced, it is expected to take an additional 45 minutes to complete. Your retailer may need your vehicle for a longer time due to service scheduling requirements and vehicle conditioning.

# What if I have previously paid for the front brake hoses to be replaced for this concern?

If you have already paid for the front brake hoses to be replaced for this concern before the date of this letter, Land Rover is offering a refund. In order to qualify for a refund, please provide your authorized Land Rover Retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Land Rover North America.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

### Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

# What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local retailer cannot address, please contact the Land Rover Customer Relationship Center at **800-637-6837**, **Option 9**, and one of our representatives will be happy to assist you.

You can also contact Land Rover by email: Visit the website http://www.landroverusa.com, select 'Contact Us' and send an email from the 'Email Land Rover' link.

## Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to **http://www.safercar.gov** to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,

Peter Pochapsky

Customer Experience Manager