

Product Safety Recall

15206 Safety Belt Lap Anchor Tensioner Cable



Reference Number: N150206
GWM Number: 150206

Release Date: June 2016
Revision: 00

Attention: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicles involved in this recall were placed on stop delivery June 18, 2015. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Caprice PPV	2011	2013		
Pontiac	G8	2008	2009		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	General Motors has decided that a defect, which relates to motor vehicle safety, exists in 2008-2009 model year Pontiac G8 and 2011-2013 Chevrolet Caprice PPV vehicles. The flexible steel cable that connects the safety belt to the vehicle at the outside of the front outboard seating positions can fatigue and separate over time as a result of occupant movement into the seat. In a crash, a fatigued cable could break, reducing the effectiveness of the vehicle's safety belts and increasing the risk of injury to the occupant.
Correction	Replace the tensioner cable assembly.

Part Information

Parts required to complete this recall are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Order parts on a CSO = Customer Special Order only. DRO's may be cancelled. All orders will be reviewed prior to being filled. Parts may have quantity limiters in effect.

Note: Due to flight restrictions for hazardous goods shipments, dealer orders may arrive via FedEx or with your normal PDC delivery. Therefore, dealers should order **ONLY as DRO = Daily Replenishment Order or CSO = Customer Special Order**. Please do not place orders as SPAC it will delay shipment of the order. Please note, parts will not be shipped overnight. Plan accordingly for transit time to reach your facility.

Note: Use the Vehicle Identification Number (VIN), SI and the GM Electronic Parts Catalog to determine which part to order.

CAUTION: On Model Year 2011-2012 Caprice PPV vehicles equipped with RPO 9C1, vehicles that have had Customer Satisfaction Program #12026 performed are now equipped with the MY 2012-2013 under seat connector instead of the 2008-11 connector. Check the vehicle history to determine if Customer Satisfaction Program #12026: Front Seat Wiring Connector Corrosion was performed. If the revised wiring was installed per this bulletin, order the 2012-13 tensioner kits to service these vehicles.

Quantity	Part Name	Part No.
1	TENSIONER KIT, USE WITH MY 2008-11	19352495
1	TENSIONER KIT, USE WITH MY 2008-11	19352493
1	TENSIONER KIT, USE WITH MY 2012-13	19352494
1	TENSIONER KIT, USE WITH MY 2012-13	19352492

Product Safety Recall

15206 Safety Belt Lap Anchor Tensioner Cable



Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102360	Install Left and Right Seat Belt Tensioners, Revise Seat Trim (Includes Deployment of Pyrotechnic Devices)	2.2	ZFAT	N/A
	ADD: Addt'l Time Req'd to Remove & Reinstall Police Equipment (Caprice PPV Only)	0.0-3.0	ZFAT	N/A
9102361	Customer Reimbursement Approved	0.2	ZFAT	*
9102362	Customer Reimbursement Denied – For USA dealers only	0.1	ZFAT	N/A

* The amount identified in “Net Item” should represent the dollar amount reimbursed to the customer.

Service Procedure

Use the following steps to install revised driver and passenger front seat belt anchor plate tensioners. This procedure also requires a modification to the front seat belt front trim cover to fit the new tensioner cable position.

NOTE: The front seat belt assembly and seat belt tensioner are no longer serviced as a complete assembly. The tensioner is now available as a service component. Only install the tensioner for this repair.

NOTE: It is not necessary to remove the seats, seat cushion outer trim panel or the front seat belt assemblies from the vehicle to perform the following steps.

Warning: Refer to *SIR Warning* in SI.

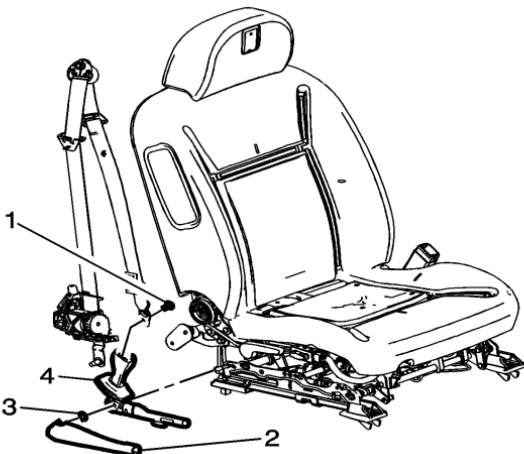
Warning: In order to prevent accidental deployment and the risk of personal injury, do not dispose of an undeployed inflatable restraint seat belt pretensioner as normal shop waste. Undeployed seat belt pretensioners contain substances that could cause severe illness or personal injury if their sealed containers are damaged during disposal. Use the following deployment procedures to safely dispose of an undeployed seat belt pretensioner. Failure to observe the following disposal methods may be a violation of appropriate country, regional or local laws.\

Warning: When carrying an undeployed inflatable restraint seat belt pretensioner:

- Do not carry the seat belt pretensioner by the wires or connector.
- Carry the seat belt pretensioner by the piston tube, keeping hands and fingers away from the cable.
- Make sure the open end of the seat belt pretensioner piston tube points away from you and other people.
- Do not cover the seat belt pretensioner piston tube opening with your hand.

Failure to observe these guidelines may result in personal injury.

1. Move both front seats to the full forward position. If the seat height is adjustable, position it in the fully raised position.
2. Disable the SIR. Refer to *SIR Disabling and Enabling* in SI.



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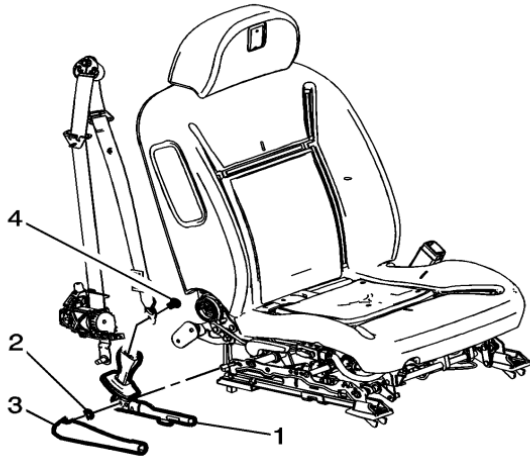
3. On the passenger seat, use a flat-head screwdriver to loosen the bolt cover from the linkage cover.

Product Safety Recall

15206 Safety Belt Lap Anchor Tensioner Cable

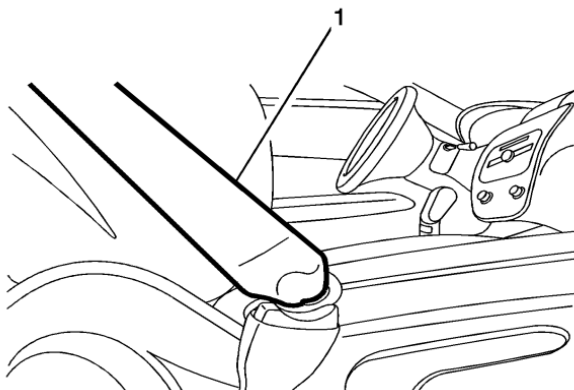


4. Remove the linkage screw. Then push the screw through the hole using the small access hole on the opposite side of the linkage cover bolt/screw (1). If the screw does not come out, the cover halves can be separated with a flat-head screwdriver to access and hold the nut.
5. Pull the anchor linkage plate from the linkage cover.
6. Remove the tensioner cover (2).
7. Remove the seat belt tensioner assembly bolt (3).
8. Remove the seat belt (anchor side) tensioner assembly (4).



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9. Install the seat belt (anchor side) tensioner assembly (1).
10. Install the seat belt tensioner assembly bolt (2) and tighten to **42 Nm (31 lb ft)**.
11. Install the anchor linkage plate with the seat belt webbing label facing the occupant. Ensure there is no twist in webbing from the D ring to the anchor linkage plate.
12. Push the anchor linkage plate into linkage cover past the white stamped markings.
13. Install the anchor linkage plate bolt/screw (4) and tighten to **6 Nm (53 lb in)**.
14. Pull linkage cover upwards, and snap into place. Install the bolt cover.

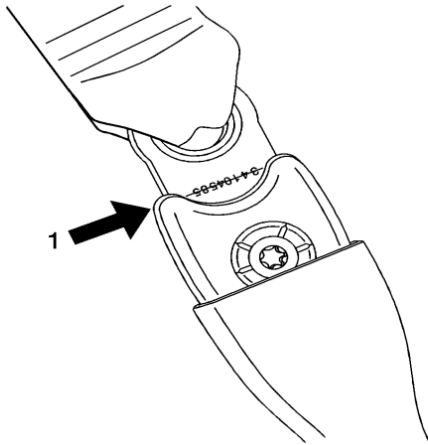


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15. Check for label facing inward toward occupant and no twisting in the seat belt webbing (1).

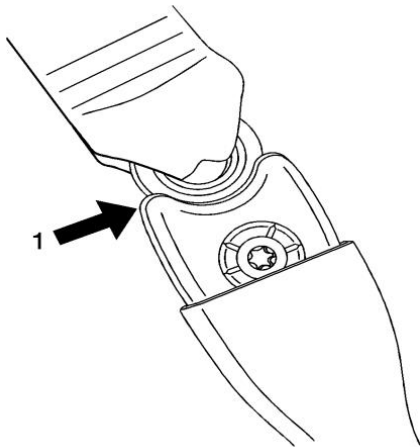
Product Safety Recall

15206 Safety Belt Lap Anchor Tensioner Cable



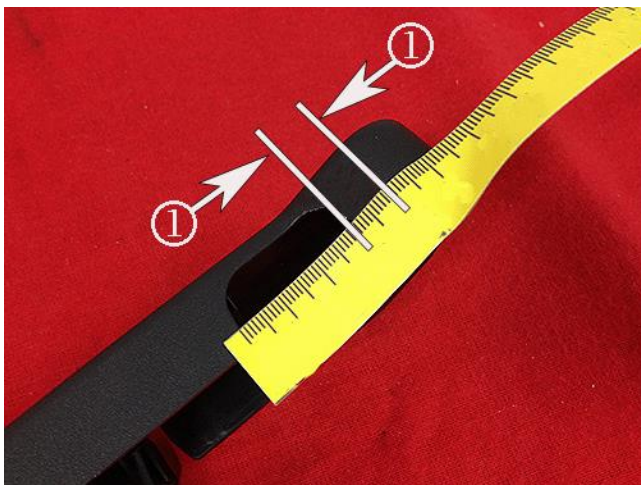
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16. Check that NO white line or stamping numbers are visible above the anchor linkage plate cover (1).



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17. This illustration shows proper installation of anchor linkage plate cover (1).
18. Use the following steps to modify the front seat belt front trim:



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- a. Measure 10mm from the rear edge of the cable opening (1). Mark the location.

Product Safety Recall
15206 Safety Belt Lap Anchor Tensioner Cable



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b. Using a paint pen, mark the area to be removed as shown.



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Product Safety Recall

15206 Safety Belt Lap Anchor Tensioner Cable



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- c. Using a 13mm (1/2 inch) rotary file or drum sander, remove the material from marked area.



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- d. Use a small hand file or knife to clean away any burrs and create a uniform appearance.
- e. Remove any remaining marking paint.

19. Install the tensioner cover.
20. Repeat the above steps on the driver side seat.
21. Enable the SIR system. Refer to *SIR Disabling and Enabling* in SI.

Dealer Responsibility – For USA & Export (USA States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

Product Safety Recall

15206 Safety Belt Lap Anchor Tensioner Cable



Dealer Responsibility – All

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

Dealer Reports

For dealers with involved vehicles, a listing with involved vehicles has been prepared and will be provided to U.S. and Canadian dealers through the GM GlobalConnect Recall Reports, or sent directly to export dealers. The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

Courtesy Transportation – For USA & Canada

Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual, Section 6.1.10 – Courtesy Transportation, for details.

Customer Notification

USA & Canada - General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

Export - Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**



IMPORTANT SAFETY RECALL

June 2016

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in 2008-2009 model year Pontiac G8 and 2011-2013 Chevrolet Caprice PPV vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall 15206.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

In certain seating positions, the safety belt's flexible steel cable (or "tensioner cable") can be located in a forward position allowing the occupant to sit on top of it while entering the vehicle. This action can bend the steel cable over the seat side shield, which over time may cause the cable to fatigue and separate. In a crash, a fatigued cable could break, reducing the effectiveness of the vehicle's safety belts and increasing the risk of injury to the occupant.

What will we do?

Your GM dealer will replace the tensioner assembly with a new design that repositions the tensioner cable out of the path of entry into the vehicle. A more flexible cable, set at a more upright angle is used. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 2 hours and 20 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

Did you already pay for this repair?

Even though you may have already had repairs for this condition, you will still need to take your vehicle to your dealer for additional repairs. If you have paid for repairs for the recall condition, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by June 30, 2017, unless state law specifies a longer reimbursement period.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Product Safety Recall
15206 Safety Belt Lap Anchor Tensioner Cable



Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Pontiac	1-800-620-7668	1-800-833-7668
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V399.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer
Vice President
Global Vehicle Safety

Enclosure
GM Recall 15206