



Recall Bulletin

F/CMVSS NONCOMPLIANCE RECALL

SUBJECT: Rear Parking Brake Cable Bracket Bolts Loose

MODELS: 2015 Chevrolet Cruze

This bulletin has been revised to include a copy of the customer letter. Please discard all copies of bulletin 15135.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

CONDITION

General Motors has decided that the parking brake in certain 2015 model year Chevrolet Cruze vehicles may fail to conform to S7 of Federal/Canada Motor Vehicle Safety Standard (FMVSS/CMVSS) No. 135, "Light Vehicle Brake Systems." On some of these vehicles, the left-rear or right-rear parking brake cable brackets may not have been properly fastened during the assembly process. In these vehicles, if the fastening bolts back out completely, the bracket will separate, which will cause the parking brake to fail.

If the fastening bolts back out completely, the parking brake bracket will separate, causing the parking brake to fail and increasing the risk of a roll-away accident.

CORRECTION

Dealers are to verify proper torque and retighten both the left and right rear park brake cable bracket bolts as necessary.

VEHICLES INVOLVED

All involved vehicles are identified by Vehicle Identification Number on the Investigate Vehicle History screen in GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and

will be provided to US and Canadian dealers through the GM GlobalConnect Recall Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

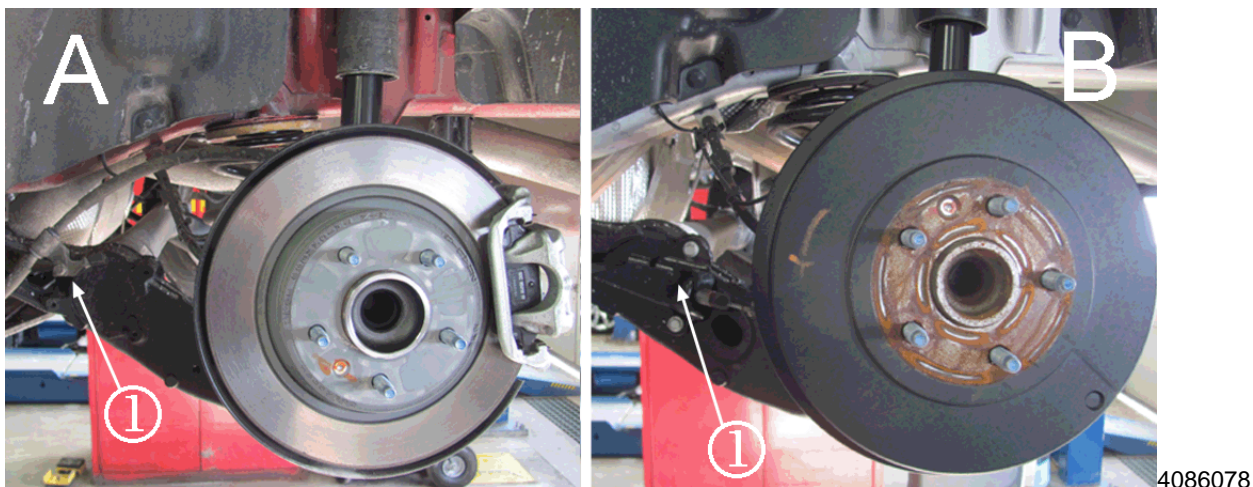
PART INFORMATION

No parts are required.

SERVICE PROCEDURE

Note: On some vehicles, the rear park brake cable bracket bolts may have been improperly torqued. Use the following steps to verify proper torque and retighten both the left and right rear park brake cable bracket bolts as necessary.

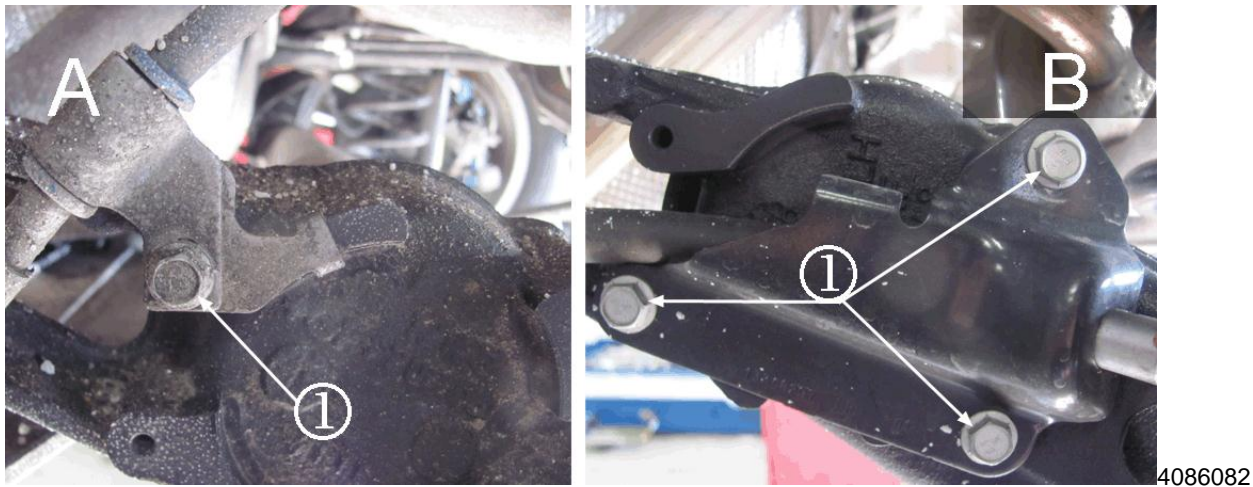
1. Raise and support the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.



(A) Vehicles equipped with disc brakes. (B) Vehicles equipped with drum brakes.

(1) Location of rear park brake cable bracket bolts. Note: Vehicles equipped with disc brakes have one rear park brake cable bracket bolt per side. Vehicles equipped with drum brakes have three bolts per side.

2. Locate the rear park brake cable bracket bolts.



(A) Location of rear park brake cable bracket bolt (1) for vehicles equipped with disc brakes.

(B) Location of rear park brake cable bracket bolts (1) for vehicles equipped with drum brakes.

3. Inspect the left and right rear park brake cable bracket bolt torque and tighten the bolts to **9 N*m (80 lb-in)** if required.
 - If the vehicle is equipped with rear disc brakes, remove the tire and wheel assembly. Refer to *Tire and Wheel Removal and Installation* in SI.
 - If the vehicle is equipped with rear drum brakes, there is enough clearance between the tire and wheel assembly and vehicle frame to verify bolt torque and, if necessary, tighten the rear park brake cable bracket bolts.
4. If the vehicle is equipped with rear disc brakes, install the rear tire and wheel assembly on the left and right side of vehicle. Refer to *Tire and Wheel Removal and Installation* in SI.
5. Lower the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

COURTESY TRANSPORTATION – For US and Canada

The General Motors Courtesy Transportation program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranties. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product program is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for Courtesy Transportation guidelines.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9101308	Verify Bolt Torque Specification – No Further Action Required	
	Rear Disc Brakes	0.4
	Rear Drum Brakes	0.3
9101309	Tighten Bolt to Torque Specification (Includes Verification)	
	Rear Disc Brakes	0.4
	Rear Drum Brakes	0.3

CUSTOMER NOTIFICATION – For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

This bulletin is notice to you that the new motor vehicles included in this recall may not comply with the standard identified above. Under Title 49, Section 30112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the recall correction, your facility may be subject to a civil penalty for each such sale.

DEALER RECALL RESPONSIBILITY - All

All unsold new vehicles in dealer's possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your facility for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.





IMPORTANT SAFETY RECALL

March 2015

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2015 model year Chevrolet Cruze vehicles may fail to conform to S7 of Federal Motor Vehicle Safety Standard (FMVSS) 135, "Light Vehicle Brake Systems." As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 15135.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

On some of these vehicles, the left-rear or right-rear parking brake cable brackets may not have been properly fastened during the assembly process. If the fastening bolts back out completely, the parking brake bracket will separate, causing the parking brake to fail and increasing the risk of a roll-away accident.

What will we do?

Your GM dealer will inspect the left-rear and right-rear parking brake bracket bolts and, if necessary, tighten to the correct torque specifications. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 20 to 25 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time,

you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V113.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer
Vice President
Global Vehicle Safety

GM Recall #15135