



REV Recreation Group
 1031 US 224 E
 Decatur, IN 46733
 1-800-509-3417

IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO YOUR VEHICLE
RECALL 151216REV
NHTSA RECALL CAMPAIGN 15V-872
Third Notice - November 2016

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a defect which relates to motor vehicle safety exists in certain model year 2008 Safari brand Class A motor homes, certain model year 2009-2014 Monaco brand Class A motor homes, and certain model year 2009-2014 Holiday Rambler brand Class A motor homes, sold by Monaco RV LLC and equipped with Lippert Coachstep brand double entry steps:

- | | | |
|--------------------------|---------------------------|--------------------------------------|
| 2008 Safari Passage | 2009-2011 Monaco Cayman | 2010-2011 Holiday Rambler Admiral |
| 2008 Safari Simba Diesel | 2010-2014 Monaco Diplomat | 2012-2013 Holiday Rambler Aluma Lite |
| | 2014 Monaco Dynasty | 2009-2014 Holiday Rambler Ambassador |
| | 2009-2014 Monaco Knight | 2010 Holiday Rambler Arista |
| | 2012-2013 Monaco LaPalma | 2010-2014 Holiday Rambler Endeavor |
| | 2009-2013 Monaco Monarch | 2009-2011 Holiday Rambler Neptune |
| | 2009-2011 Monaco Riptide | 2011-2014 Holiday Rambler Vacationer |

WHAT IS THE PROBLEM?

REV Recreation Group has been notified by Lippert Components, Inc., that certain Lippert Coachstep brand double retractable entry step assemblies, supplied to Monaco, Holiday Rambler, and/or Safari Class A motor home manufacturing facilities for installation as original equipment, may contain a safety defect.

According to Lippert, the center bolt attaching the fan gear assembly to the steps may fracture, allowing the fan gear assembly to disengage from the steps. This may cause the steps to become unstable, increasing the risk of injury.

WHAT SHOULD YOU DO?

Please make certain your motor home is immediately inspected and repaired by contacting an **authorized REV dealer**.

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective

immediately, REV dealers have been supplied with all of the information needed to enable them to install a retainer bracket assembly to reinforce the step's operating mechanism. The repair is expected to take less than one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge. If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations at (800) 509-3417.

When you deliver your motor home for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #151216REV

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3417

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and REV Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)

or go to <http://www.safercar.gov>

REV Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP, INC.