



TOYOTA

Toyota Motor Sales, U.S.A., Inc.
6565 Headquarters Drive
Plano, TX 75024



Safety Recall Information Issued in Accordance with Federal Law

IMPORTANT SAFETY RECALL NOTICE



YOUR WINDSHIELD WIPERS COULD BECOME INOPERATIVE, WHICH WILL REDUCE DRIVER VISIBILITY AND INCREASE THE RISK OF A VEHICLE CRASH. CALL <#-###-###-####> TO SCHEDULE YOUR **FREE OF CHARGE RECALL REPAIR.**

Sus limpiaparabrisas podrían dejar de funcionar, con lo que la visibilidad del conductor se verá reducida y el riesgo de colisión del vehículo aumentado. LLAME AL <#-###-###-####> PARA PROGRAMAR LA REPARACIÓN DE ESTE RETIRO SIN CARGO PARA USTED.

<postal info scq.>
<salutation> <first_name> <last_name>>
<addr_1>
<addr_2>
<city>, <state> <zip>
IMB

IMPORTANT SAFETY RECALL

Your windshield wipers could become inoperative, which will reduce driver visibility and increase the risk of a vehicle crash. CALL <#-###-###-####> TO SCHEDULE YOUR **FREE OF CHARGE** RECALL REPAIR.

Sus limpiaparabrisas podrían dejar de funcionar, con lo que la visibilidad del conductor se verá reducida y el riesgo de colisión del vehículo aumentado. LLAME AL <#-###-###-####> PARA PROGRAMAR LA REPARACIÓN DE ESTE RETIRO SIN CARGO PARA USTED.

<John>,

It's tough enough just driving in the rain. Having no wipers in the rain would be dangerous! Avoiding this **IMPORTANT SAFETY RECALL** on your <Year><Model> may increase the risk of a crash.

Our records indicate that this **IMPORTANT SAFETY RECALL** has not been completed on your <Year> <Model>. To avoid serious injury, please make an appointment with your Toyota dealer to have the vehicle repaired as soon as possible. Toyota will fix your vehicle **FREE OF CHARGE**. All you have to do is:

- Contact any authorized dealer to make an appointment, or
- Visit your local dealer at your convenience

IMPORTANT: If you hear an abnormal clanking noise from the areas at the base of the wipers, they may be about to fail, and you should contact any authorized Toyota dealer immediately. This repair will take approximately one hour. Please confirm with your dealer for the actual amount of time your vehicle will need to be at the dealership.



This is not a sales opportunity for us or our dealers. We just want to repair your vehicle to keep you and your loved ones safe.

Esta no es una oportunidad de venta para nosotros ni para nuestros concesionarios. Simplemente, queremos reparar su vehículo para que usted y sus seres queridos estén seguros.

Contact Any Authorized Toyota Dealer to Schedule Your FREE OF CHARGE Recall Repair Today! If you have any questions, or would like help locating an authorized Toyota dealer, call the Toyota Customer Experience Center at:

<#-###-###-####>

Monday-Friday, 7 a.m. to 7 p.m. CT,
Saturday, 7 a.m. to 4:30 p.m. CT.

VIN ending in: <XXXXXXXX>



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