



TOYOTA

Toyota Motor Sales, U.S.A., Inc.
6565 Headquarters Drive
Plano, TX 75024



Safety Recall Information Issued in Accordance with Federal Law

IMPORTANT SAFETY RECALL REMINDER FROM TOYOTA

**<JOHN>, YOU STILL HAVE NOT
COMPLETED THIS IMPORTANT RECALL
ON YOUR <YEAR><MODEL>.**

**Your windshield wipers could become
inoperative, which will reduce driver visibility
and increase the risk of a vehicle crash.**

**Call <#-###-###-####> to Schedule Your
FREE OF CHARGE Recall Repair Immediately.**

<postal info scq.>
<salutation> <first_name> <last_name>>
<addr_1>
<addr_2>
<city>, <state> <zip>
IMB

IMPORTANT SAFETY RECALL

<John>,

If you avoid fixing windshield wipers on your <Year><Model>, they may become inoperative, which will reduce driver visibility and increase the risk of a **vehicle crash**.

Our records indicate that this **IMPORTANT SAFETY RECALL** has still not been completed on your <Year> <Model>.

To avoid injury or damage to your vehicle, please make an appointment with your Toyota dealer to have the vehicle repaired as soon as possible. Toyota will fix your vehicle **FREE OF CHARGE**. All you have to do is:

- **Contact any authorized dealer to make an appointment, or**
- **Visit your local dealer at your convenience**

IMPORTANT: If you hear an abnormal clanking noise from the areas at the base of the wipers, they may be about to fail, and you should contact any authorized Toyota dealer immediately. This repair will take approximately one hour. Please confirm with your dealer for the actual amount of time your vehicle will need to be at the dealership.



This is not a sales opportunity for us or our dealers. We just want to repair your vehicle to keep you and your loved ones safe.

Contact Any Authorized Toyota Dealer Immediately to Schedule Your FREE OF CHARGE Recall Repair Today!

If you have any questions, or would like help locating an authorized Toyota dealer, call the Toyota Customer Experience Center at:

<#-###-###-####>

Monday-Friday, 7 a.m. to 7 p.m. CT,
Saturday, 7 a.m. to 4:30 p.m. CT.

VIN ending in: <XXXXXXXX>



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