



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

December 2016

This notice applies to your vehicle:

RE: 2014–15 Civic
NHTSA Recall 15V-574

IMPORTANT

- **Your vehicle is included in a safety recall and should have the recall service done as soon as possible.**
- **Any authorized Honda dealer will perform the recall service at no charge to you.**

Dear

What is the reason for this notice?

Our records indicate that a SAFETY RECALL has not been completed on this vehicle; refer to the address card for the affected VIN. During certain driving conditions, a combination of high stress exerted from the continuously variable transmission (CVT) programming along with potential drive pulley shafts manufactured with low hardness, the drive pulley shaft may break during operation. If the drive pulley shaft breaks the vehicle may lose acceleration or the front wheels may lock up, increasing the risk of a crash.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle's CVT software updated. This work will be done *free of charge*.

If you have questions

If you have any questions about this notice, or you need assistance locating a dealer, contact Honda Automobile Customer Service at 1-888-234-2138. You may also find this information at www.Hondacars.com.

We apologize for any inconvenience this safety recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.

FOR DEALER USE ONLY: REFERENCE SVC BULLETIN #15-065

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