

Daimler Trucks North America LLC

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Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

May 2018
NHTSA #15V-564 (Non-School Bus)
#15V-565 (School Bus)
REMINDER NOTICE

IMPORTANT SAFETY RECALL See enclosed VIN list

Subject: Ricon Chair Lift Platforms

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA) has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses FS65 school buses, Saf-T-Liner school buses and non-school buses, and Minotour DRW school buses and non-school buses manufactured January 3, 2006, through August 1, 2014, with certain Ricon Corporation S-Series lifts.

The holes in the folding link arms of the S-Series model wheelchair lift may be oversized. If the holes are left in an oversized condition, the bearings can move out of position, resulting in a substantial amount of free play in a stowed platform and increased load being applied to the platform mounting, and it may fail. A failed platform may result in possible personal injury.

The link arms will be inspected for damage or bearings that have moved out of position and for damage to the lift platform. If damage is found, Ricon Corporation will supply the link arms and/or platform at no cost.

This is a follow up to a previous communication. Our records indicate that your vehicle has not yet had this recall performed. Please make arrangements to have this repair done as soon as possible. If it has been completed, please disregard this letter.

To arrange for repairs, you should contact Ricon Corporation at (800) 322-2884 or admin15E068@wabtec.com as soon as possible. The Recall will take up to approximately an hour and will be performed at no charge to you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to the lessee by first class mail within 10 days of your receipt of this notice.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure