



STEP RECALL FOLLOW UP LETTER

August 26, 2015

We are conducting a quick follow up to the Quad Step Recall notice that went out late June 2015. Would you please verify that you received the envelope with the letter, instructions, and parts.

If your steps met the requirements of the recall, have had the work performed, and have not yet sent us the required invoice and associated documents, please do so as soon as possible. If you would be so kind as to let us know that it will be on its way, we will keep a watch out for it.

If you feel your steps may have met the requirements, however have misplaced the documents we sent, please let us know and we can forward another set to you.

If your steps met the requirements but have not yet had the work completed, please be sure to have the work completed very soon. Once completed, please be sure to send the invoice and associated paperwork returned to us as quickly as possible.

If your steps did not meet the requirements, just a quick verification that you received the envelope is sufficient.

Thank you.

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