

June 2017

RE: 2003-2011 Element NHTSA Recall 15V-320

<u>I M P O R T A N T</u>

- Your vehicle is included in a safety recall and you should have the recall service done as soon as possible.
- Any authorized Honda dealer will perform the recall service at no charge to you.

Dear JOHN Q SAMPLE:

What is the reason for this notice?

Our records indicate that a SAFETY RECALL has not been completed on this vehicle, refer to the address card for the affected VIN. In certain 2003-2011 Honda Element vehicles, the driver side front airbag inflator could produce excessive internal pressure upon deployment. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture (break apart). In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing serious injury or fatality to you or others in the vehicle. Past ruptures like this have injured or killed vehicle drivers.

What will Honda do?

Honda will replace your vehicle's driver side front airbag inflator **free of charge**. Call any authorized Honda dealer and make an appointment to have your vehicle repaired.

What if I have additional questions?

If you have any questions about this notice, or you need assistance locating a dealer, contact the Honda Customer Support & Campaign Center at 1-888-234-2138. You may also find this information at <u>www.Hondacars.com</u>.

We apologize for any inconvenience this safety recall may cause you.

Sincerely,

American Honda Motor Co., Inc.

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.