



# IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue  
Cypress, CA 90630  
Telephone: 714-372-6000  
www.mitsubishicars.com

This notice applies to your vehicle, \_\_\_\_\_.

Date: June, 2015

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

**Reason for notice:** Mitsubishi Motors North America, Inc. (MMNA) has decided that **a continuing defect which relates to motor vehicle safety exists in those 2006 - 2007 Raiders that were recently repaired pursuant to Special Service Campaign SC-14-005 and received a replacement driver side frontal air bag.** The replacement driver side frontal air bag inflator housing may still be susceptible to rupture, due to excessive internal pressure, during a normal air bag deployment event. If this were to occur, metal fragments could strike the driver and/or other vehicle occupants potentially resulting in serious injury or death.

**What you should do:** Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the driver side frontal air bag **replaced again, this time with a new air bag manufactured by a different supplier.** When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this replacement to your vehicle, free of charge.)

**What your dealer will do:** The dealership will replace the driver side frontal air bag with a new countermeasure air bag manufactured by a different supplier.

**How long will it take?** The time needed for this repair is approximately **1.0 hr.** The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the driver side frontal air bag inflator and had the air bag replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

**If you are the lessor of this vehicle,** please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

C1507R