



A **PACCAR** COMPANY

Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

November 4, 2016

## **IMPORTANT SAFETY RECALL – THIRD NOTICE**

Subject: Safety Recall 15KWF – Windshield Wiper Motor Corrosion  
NHTSA Recall number 15V-271  
*This notice applies to your vehicle; VIN: 2NKHHM7A5DM363208*



Oak Harbor Freight Lines, Inc  
1225 37th St NW  
Auburn, WA 98001-2417

##  
#



Dear Kenworth Customer,

***You are receiving this THIRD NOTICE because our records indicate that you have not obtained the free repair under this Safety Recall. It is critical for the safety of the vehicle operator—and other road users—that you get your vehicle repaired as soon as possible. The safety defect described in this and previous notices can lead to a crash or fire, which could result in serious injury, property damage, and death. If a crash or fire results from the safety defect, your failure to obtain the free repair under this Safety Recall, in spite of receiving multiple notices, could be used against you in a lawsuit and could lead to significant awards of damages against you, including punitive damages. Please do not delay in obtaining the free remedy available through this IMPORTANT SAFETY RECALL.***

A complete description of the recall was provided in prior notices. A summary of the pertinent facts is set forth below for your convenience.

A defect which relates to motor vehicle safety exists in certain model year 2011-2016 Kenworth T270, T370, T440, T470, C500, C540, C550, T660, T800, W900 and 963 vehicles, manufactured November 1, 2010 through April 6, 2015. Vehicles built in this time period may contain a wiper motor that is susceptible to water intrusion. Our records indicate that your vehicle, identified by the VIN at the top of this letter, was manufactured within this time period and may contain this defect.

As the water leaks in, the wiper may cease to function on the 'intermittent' setting, reducing the driver's visibility and increasing the risk of a crash. Additionally, the water may cause corrosion which, over time, may result in an electrical short, increasing the risk of a fire.

A repair is available to you free of charge. The repair consists of installation of a moisture shield and should take less than one hour. ***With the approach of the rainy season, Kenworth urges all owners to promptly complete the repair.***

Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Location at [www.Kenworth.com](http://www.Kenworth.com). If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

Thank you,

Shondip Chakravarty  
Director of Customer Service  
Kenworth Truck Company





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NHTSA Recall number 15V-271  
*This notice applies to your vehicle; VIN: 1XKDDP9X4CJ303963*



128 Ivy Ct MSC EXPRESS  
Flemington, NJ 08822-7188



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Shondip Chakravarty  
Director of Customer Service  
Kenworth Truck Company





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November 4, 2016

## **IMPORTANT SAFETY RECALL – THIRD NOTICE**

Subject: Safety Recall 15KWF – Windshield Wiper Motor Corrosion  
NHTSA Recall number 15V-271

*The VINs are listed on the back of this letter*



Paccar Int., Attn: Doug Hobby  
10630 NE 38th Pl  
Kirkland, WA 98033-7909



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Thank you,

Shondip Chakravarty  
Director of Customer Service  
Kenworth Truck Company

## Affected VINS:

1NKCM4TX6CR289126	1NKCM0TX9CR299335	1NKDLBTTXCR319451	1XKADP0X5CJ329519
1NKCM4TX8CR289127	1NKCM0TX0CR299336	1NKDLBTX1CR319452	1XKADP0X1CJ329520
1XKCDBTX1BR289656	1NKCM0TX2CR299337	1NKDLBTX3CR319453	1XKADP0X3CJ329521
3BKDL4TX0BF290260	1NKCM0TX4CR299338	1NKDLBTX5CR319454	1XKADP0X5CJ329522
3BKDL4TX2BF290261	1XKDD49X4CR299784	1NKDLBTX7CR319455	1XKADP0X7CJ329523
3BKDL4TX4BF290262	1XKDD49X6CR299785	1NKDLBTX9CR319456	1XKADP0X9CJ329524
3WKDD40X3BF292727	1NKDXPEX5CJ300531	1NKDLBTX0CR319457	1XKADP0X0CJ329525
1NKHLZ9X4CJ298953	1NKDXPEX7CJ300532	1NKDLBTX2CR319458	1XKAD49X4CR329563
1NKHLZ9X6CJ298954	1XKDD4EX0CR301052	1NKDLBTX4CR319459	1XKAD49X6CR329564
1NKHLZ9X8CJ298955	1XKDD00X5CJ301336	1NKDLBTX0CR319460	1XKAD49X7CR330397
1NKHLZ9XXCJ298956	1XKDD00X7CJ301337	1NKCLBTX8CR319461	1XKDD40X6CR334192
1NKHLZ9X1CJ298957	1XKDD00X9CJ301338	1NKCLBTTXCR319462	1XKDD40X8CR334193
1NKHLZ9X3CJ298958	1XKDD00X0CJ301339	1NKCLBTX1CR319463	1NKCL4TX5DR334593
1NKHLZ9X5CJ298959	1XKDD00X7CJ301340	1NKCLBTX3CR319464	1NKCL4TX7DR334594
1NKHLZ9X1CJ298960	1XKDD00X9CJ301341	1NKCLBTX5CR319465	1NKCL4TX9DR334595
1NKHLZ9X3CJ298961	1XKDD00X0CJ301342	1XKAD49X0CR322366	1NKCL4TX0DR334596
1NKHLZ9X5CJ298962	1NKDL40X0CJ302463	1XKAD49X2CR322367	1NKCL4TX2DR334597
1NKHLZ9X7CJ298963	1NKDL40X2CJ302464	1XKAD49X4CR322368	1NKCL4TX4DR334598
1NKHLZ9X9CJ298964	1NKDL40X0CR307759	1XKAD49X6CR322369	1NKDL4EX6CR334599
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1NKHLZ9X4CJ298967	1NKDL40X0CR307762	1XKAD49X6CR322372	1NKCM0TX3DR335604
1NKHLZ9X6CJ298968	1NKDL40X2CR307763	1XKDD40X5CR322373	1NKCM0TX5DR335605
1NKHLZ9X8CJ298969	1NKDL40X3CR308405	1XKDD40X7CR322374	1XKDD09X7CR335606
1NKHLZ9X4CJ298970	1NKDL40X5CR308406	1XKDD40X9CR322375	1XKDDP0X7CJ336355
1NKHLZ9X6CJ298971	1NKDL40X7CR308407	1XKAD49X5CR322492	1NKCL4TX1DR336499
1NKHLZ9X8CJ298972	1NKDL40X9CR308408	1XKAD49X7CR322493	1NKCL4TX4DR336500
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1NKHLZ9X3CJ298975	1XKDD49X2CR308708	1XKAD49X9CR322611	1NKCL0TX9DR336503
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1NKHLZ9X0CJ298979	2NKHHZ8X6CM310418	1XKDD00X2CJ322659	1XKCE4TX5DR340636
1NKHLZ9X7CJ298980	1XKAD49X8CR311714	1XKDD00X9CJ322660	1XKCE4TX7DR340637
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1NKHLZ9X2CJ298983	1NKCL4TX5CR311717	1XKDD40XXCJ323632	2NKHHZ7X8DM342502
1NKHLZ9X4CJ298984	1XKAD49X0CR313442	1NKCLUTX6DR323716	1NKAXPEX7DJ344017
1NKHLZ9X6CJ298985	1XKAD49X2CR313443	1NKCLUTX8DR323717	1XKADP0X1DJ344018
1NKHLZ9X8CJ298986	1XKDD49X8CR313444	1NKDLBTX1CR323954	1NKWL40XXDJ346769
1NKHLZ9XXCJ298987	1XKDD49XXCR313445	1NKDLBTX3CR323955	1NKWL40X6DJ346770
1NKHLZ9X1CJ298988	1XKDD49X1CR313446	1NKDLBTX5CR323956	1NKWL40X8DJ346771
1NKHLZ9X3CJ298989	1XKDD49X3CR313447	1NKDLBTX7CR323957	1NKCLBTX0DR346820
1NKHLZ9XXCJ298990	1XKDD49X5CR313448	1NKDLBTX9CR323958	1NKCLBTX2DR346821
1NKHLZ9X1CJ298991	1XKDD49X7CR313449	1XKDD49X0CR325300	1NKCM4TX9DR346825
1NKHLZ9X3CJ298992	1NKDL40X2CR316060	1XKDD49X2CR325301	1NKRM4TXXDR348478
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1NKHLZ9X7CJ298994	1XKDD00X6CJ319263	1XKDD49X6CR325303	1XKDD40X6DR351950
1NKHLZ9X9CJ298995	1XKDD49X8CR319423	1NKCL4EX1CR326566	1NKCL4TX4DR352020
1NKHHZ8X7CJ298996	1XKDD49XXCR319424	1NKCL4EX3CR326567	1NKCM4TX5DR353951
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1NKHHZ8X0CJ298998	1XKDD49X3CR319426	1NKCL4EX7CR326569	1NKCM4TX5DR353965
1NKHHZ8X2CJ298999	1XKDD49X5CR319427	1NKCX4TX4CR326570	1NKCM4TX7DR353966
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1NKHHZ8X7CJ299002	1XKDD49X5CR319430	1NKCX4TXXCR326573	1NKRM4TX7ER354207
1NKHHZ8X9CJ299003	1XKDD49X7CR319431	1NKCX4TX1CR326574	3BKHHY6X7DF355825
1NKHHZ8X0CJ299004	1XKDD49X9CR319432	1NKCX4TX3CR326575	3BKHHY6X9DF355826
2NKHJZ8X4CM299021	1NKDLBTX7CR319441	1NKCX4TX5CR326576	3BKHHY6X0DF355827
3WKDD40X0BF293494	1NKDLBTX9CR319442	1NKCL4EX6CR326577	3BKHHY6X2DF355828
3BKDL4TX8CF294431	1NKDLBTX0CR319443	1NKCL4EX8CR326578	3BKHHY6X4DF355829
1NKDL0EX4CJ296331	1NKDLBTX2CR319444	1NKCL4EXXCR326579	3BKHHY6X0DF355830
1NKDL0EX6CJ296332	1NKDLBTX4CR319445	1XKDD40X8CR328250	3BKHHY6X2DF355831
1XKDD0EX8CR297261	1NKDLBTX6CR319446	1NKAXP0X4CJ329514	3BKHHY6X4DF355832
1XKADP0XXCJ299210	1NKDLBTX8CR319447	1NKAXP0X6CJ329515	1NKJ48X8DR358143
1XKADP0X1CJ299211	1NKDLBTTXCR319448	1NKAXP0X8CJ329516	1NKJ48XXDR358144
1XKADP0X3CJ299212	1NKDLBTX1CR319449	1NKAXP0XXCJ329517	1NKJ48X1DR358145
1NKDL00X3CR299293	1NKDLBTX8CR319450	1XKADP0X3CJ329518	1NKJ48X3DR358146



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Subject: Safety Recall 15KWF – Windshield Wiper Motor Corrosion  
NHTSA Recall number 15V-271

*The VINs are listed on the back of this letter*



Kenworth Sales Company Paclease  
2125 S Constitution Blvd  
West Valley City, UT 84119-1219



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Kenworth Truck Company

## Affected VINS:

2NKHHM5H8DM357841	2NKHHM6X8FM435348
1XKAA78X9DJ358973	2NKHHM6X6FM435350
1NKDL49X0DJ359556	2NKHHM6X1FM435353
1NKDL49X2DJ359557	1XKWP4EX7FJ435690
1NKDL49X4DJ359558	1XKWP4EX0FJ435692
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1XKAD49X0DJ360812	3WKDD49X0FF454550
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1XKAD49X8DJ361707	2NKHHM6X8FM462145
2NKHHM6X6DM362557	1XKWP4EX0FJ463007
1XKAD49X4DJ362563	1XKWP4EX0FJ463010
1XKAD49X8DJ362565	1XKWP4EX2FJ463011
1XKDP4EX2DJ362717	3WKDD49X0FF470134
1XKDP4EX4DJ362718	3WKDD49X2FF470135
1XKDD49X2DJ363613	3WKDD40X9GF484368
1XKAP40X3DR366917	1XKDD40X0GR487088
1XKAP40X5DR366918	2NKHLJ9X2GM489058
1XKAP40X7DR366919	2NKHHM6X5GM490289
1XKAP40X3DR366920	1XKAD49X8CJ298025
1XKAP40X5DR366921	1XKDD40X5CJ311520
1XKAP40X9DR366923	1XKAD49X9CJ334319
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1XKDD49X0DJ369197	
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1XKDP4TX5EJ392296	
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