



IMPORTANT RECALL INFORMATION #150422ARG

THIS NOTICE APPLIES TO YOUR VEHICLE

NHTSA Recall Campaign # 15V257

Third Notice – January 2016

Dear Valued Holiday Rambler Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Allied Recreation Group, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2014 Holiday Rambler Presidential fifth wheel travel trailers and certain model year 2015 Holiday Rambler Alumascape fifth wheel travel trailers produced in Elkhart, Indiana and equipped with a Frigidaire brand stainless steel microwave.

WHAT IS THE PROBLEM?

Allied Recreation Group, Inc., has become aware that certain Frigidaire brand microwaves may self-activate and begin heating while unattended. If the microwave starts on its own and there are contents stored in its cavity, excessive heat, smoke or fire may result.

WHAT SHOULD YOU DO?

The affected Frigidaire brand microwaves are Model CFMV154CLS and have serial numbers between KG30607951 and KG31600670. If your travel trailer is equipped with one of these microwaves you should:

- Never use the microwave as an area for additional storage when not in use. If you have been using the microwave for additional storage space remove any/all materials from the inside of your microwave.
- Contact Allied Recreation Group Owner Relations at **1-800-509-3417** to arrange for a coordinated service appointment.

You will need to provide Allied Recreation Group Owner Relations with the following information:

- o Your name
- o Your address
- o Your telephone number and/or email address
- o Your fifth wheel travel trailer's Vehicle Identification Number (VIN)
- o The microwave's make, model and serial number

WHAT WILL ALLIED RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Your dealer will be supplied with all of the information needed to enable them to assist an authorized Frigidaire service technician with repairs.

Prior to delivery of your fifth wheel travel trailer to an approved service center, Allied Recreation Group will coordinate a repair appointment with the service center and a Frigidaire-authorized service technician.

When you deliver your travel trailer for repair, your dealer will complete a **Repair Order**, which you will need to sign.

Repairs are expected to take less than two hours to complete; however, because of service center and Frigidaire appointment scheduling coordination, your servicing dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge. If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact Allied Recreation Group at (800) 509-3417.

If you have changed your address or sold the travel trailer, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Allied Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

ALLIED RECREATION GROUP OWNER RELATIONS
RECALL #150422ARG
P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3417

If you believe that the dealer and Allied Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to
<http://www.safercar.gov>

Allied Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

ALLIED RECREATION GROUP, INC.