

Date of Letter

## IMPORTANT SAFETY RECALL

Subject: *This notice applies to your vehicle; VIN*  
Safety Recall 215-C – Loose Tie Rod End Clamp  
NHTSA # 15V-108  
EXPIRATION DATE: NONE

Customer name  
Customer address  
City, State ZIP

**IMPORTANT  
THIS IS A REMINDER**

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has determined that certain vehicles built between July 21, 2008 and February 26, 2014 were manufactured with D2000F 5 inch drop axle configurations, may contain a defect. The tie rod end clamp may not have been tightened properly during vehicle assembly.

Loss of tie rod end clamp bolt connection could result in sudden vehicle instability and increase the risk of a crash causing injury and/or damage to property.

<i>The problem is...</i>	Loose front axle tie rod clamp
<i>Correction...</i>	Replace the front axle tie rod assembly
<i>What you must do ...</i>	Contact your dealer immediately to schedule an appointment

Peterbilt has initiated a recall to remedy the defect free of charge. To find your nearest Peterbilt dealer, please visit Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com). This repair should take approximately 1.0 hours labor, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St. Denton, TX 76205, Attn: Quality Services Department, phone 940-591-4220.

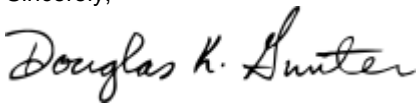
If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Doug Gunter  
Director of Customer Service  
Peterbilt Motors Company