

Date of Letter

IMPORTANT SAFETY RECALL

This notice applies to your vehicle; VIN
Subject: Safety Recall 115-A Pride and Class Steering Wheel w/ESC Interference
NHTSA # 15V-036
EXPIRATION DATE: NONE

Customer name
Customer address
City, State ZIP

**IMPORTANT
THIS IS A REMINDER**

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that a defect which relates to motor vehicle safety exists in certain 2015 Model 389 vehicles that were ordered with the Pride and Class option and Electronic Stability Control (ESC). Your vehicle has been identified as having the Pride and Class option with ESC. On these vehicles equipped with Electronic Stability Control (ESC), the steering wheel assembly contains an incorrect horn contact plate. The contact plate could damage the ESC sensor mounted below the steering wheel due to insufficient clearance.

This could result in a malfunction of the Electronic Stability Control system, which could increase the risk of a crash causing Injury and/or damage to property.

<i>The problem is...</i>	Interference with the horn contact plate and electronic stability control sensor
<i>Correction...</i>	Replace horn contact plate and electronic stability control sensor and recalibrate
<i>What you must do ...</i>	Contact your dealer immediately to schedule an appointment

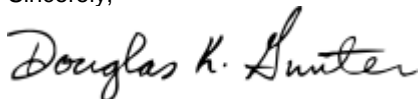
Peterbilt has initiated a recall to remedy the defect free of charge. To find your nearest Peterbilt dealer, please visit Dealer Locator at www.Peterbilt.com. This repair should take approximately 1.0 hours labor, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St. Denton, TX 76205, Attn: Quality Services Department, phone 940-591-4220. If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Doug Gunter
Director of Customer Service

Peterbilt Motors Company