

# ***SERVICE PROCEDURE***

**15V-870 & 2015-612  
FEBRUARY 2016**

**SUBJECT: SAFETY RECALL  
Wheelchair Lifts on certain BE, CE, FE, and RE commercial bus models built 23 January 2006 thru 12 May 2014 with Ricon Public Use, "S" 2000 and 5500 Series lifts.**

## **DEFECT DESCRIPTION**

The platforms included on the subject S-Series model wheelchair lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position. If the bearings move out of position, the stowed platform may have excessive movement resulting in failure of the platform mounting. This failure could cause the wheelchair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury to the lift operator.

## **MODELS INVOLVED**

This Safety Recall involves certain BE, CE, FE, and RE commercial bus models built 23 January 2006 thru 12 May 2014 with Ricon Public Use, "S" 2000 and 5500 Series lifts.

## **ELIGIBILITY**

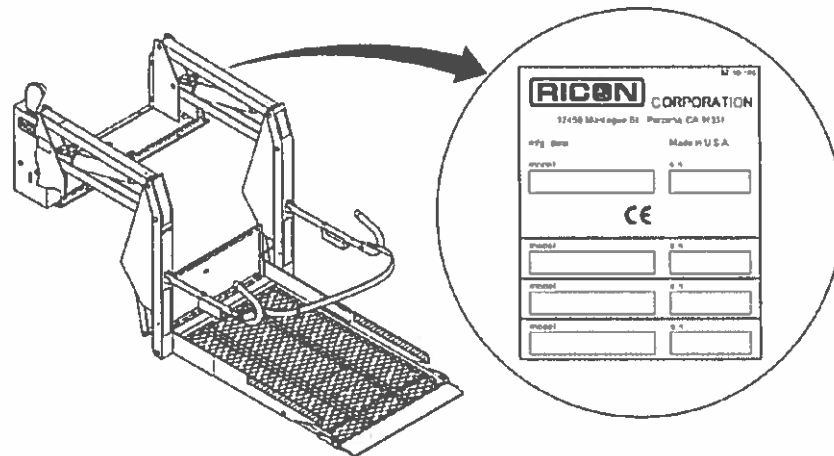
This procedure applies ONLY to vehicles on which the customer has received a letter for NHTSA Recall 15V-870 or Transport Canada Recall 2015-612. Also, complete any other open campaigns listed on the International<sup>®</sup> Service Portal<sup>SM</sup> at this time.

## **PARTS / SERVICE / ADMINISTRATION INFORMATION**

**NOTE: All vehicles completed under Safety Recall 14517 will also be required to complete this Safety Recall.**

**NOTE: Safety Recall 14517 will be canceled. All vehicles will be repaired under this Safety Recall.**

Ricon is managing this recall under NHTSA Recall 15E-068. Please record the lift serial number and contact Ricon Customer Service at (800) 322-2884, or by email, at [admin15E068@wabtec.com](mailto:admin15E068@wabtec.com).



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**Figure 1. Serial Number General Location**

The decals containing the lift serial number are located on top of the right arm and also the inner side of the hydraulic cylinder (Figure 1).

## **CAMPAIGN IDENTIFICATION LABEL**

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

DO NOT REMOVE  
**INTERNATIONAL**  
Campaign No. \_\_\_\_\_  
VIN \_\_\_\_\_  
Eng. # \_\_\_\_\_  
**COMPLETED**  
Service Location Code # \_\_\_\_\_  
DO NOT REMOVE

**NAVISTAR, INC.**

