



This Service Information bulletin supersedes SI 26 01 15 **dated November 2015**.

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

**NEW** designates changes to this revision

#### SUBJECT

**NEW** Recall 15V-782 – Checking Driveshaft Universal Joint

#### MODEL

F80 (M3 Sedan)

F82 (M4 Coupe)

F83 (M4 Convertible)

#### SITUATION

Grease may have not been applied to the rear universal joint of the driveshaft.

#### **NEW** AFFECTED VEHICLES

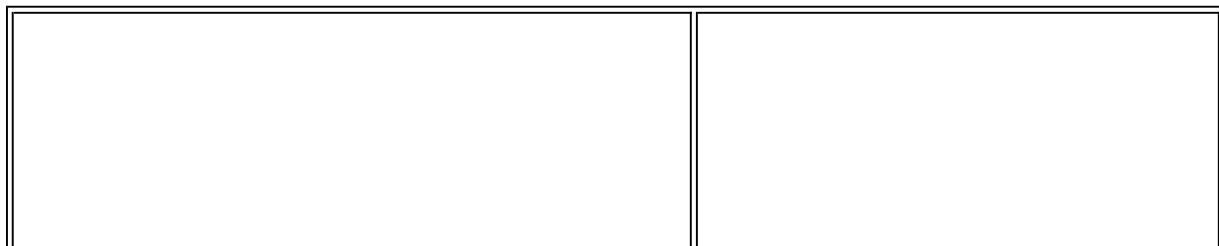
This Recall Campaign involves F80, F82 and F83 (M3/M4) produced from May 30, 2015 to October 11, 2015. Approximately 42 vehicles are affected.

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

#### **NEW** PROCEDURE

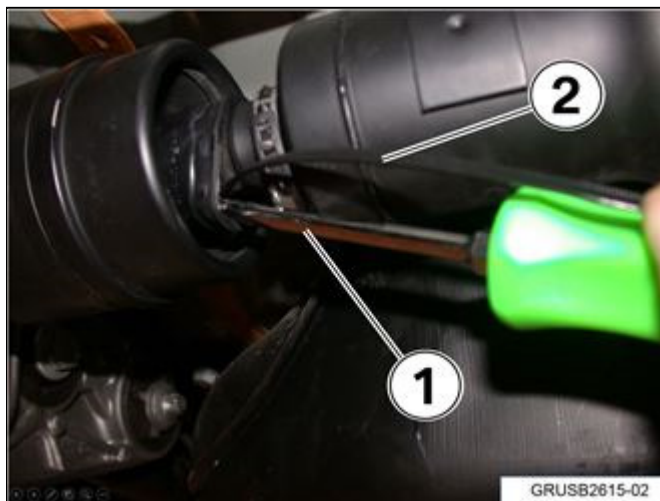
To access the rear universal joint, follow the necessary preliminary tasks listed in Repair Instruction 26 11 000 Removing and installing carbon propeller shaft (inserted) complete S55.

- Remove rear underbody protection
- Remove complete exhaust system
- Remove heat shields

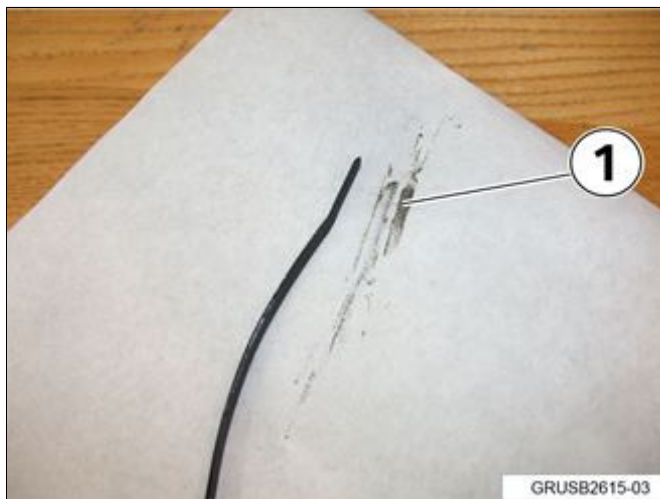




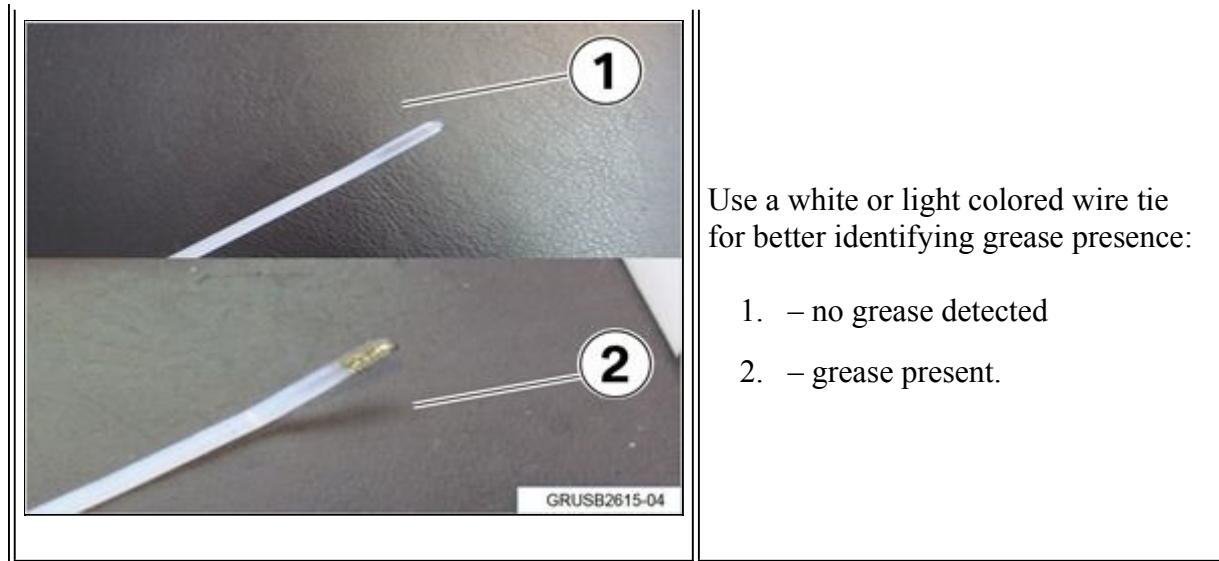
Unlock the clamp on the front of the universal joint (1) with special tool 11 9 160 (2). Reference SI B 04 01 01 for tool information.



Move the clamp away from the rubber gator and carefully insert a flathead screwdriver to access the inside of the joint. Insert a wire tie into the joint and push it until it bottoms out in the universal joint (approximately 9cm)



Remove the wire tie from inside the universal joint and check for grease (1).



Use a white or light colored wire tie for better identifying grease presence:

1. – no grease detected
2. – grease present.

If grease is present, reinstall the clamp with special tool 11 9 160 and reinstall all removed components

If there is no grease on the wire tie, the drive shaft will need to be replaced.

#### **NEW PARTS INFORMATION**

With only 42 vehicles involved we will use VIN specific ordering. Please email your request to [SpecialPartsRequest@bmwna.com](mailto:SpecialPartsRequest@bmwna.com). Please include your Dealer code with the ship to address, VIN, part number and your contact information.

Part Number	Description	Quantity
26 11 7 855 000	CFRP propeller shaft	1
33 12 7 854 163	Repair kit insert nut	1
26 11 7 526 806	Centering sleeve hard	1
26 11 7 527 475	Hex bolt	6
26 12 7 536 563	Self-locking hex nut	6

\*Parts are only needed if the driveshaft needs to be replaced.

#### **WARRANTY INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>00 26 26 01 00</b>
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**Completion “before” vehicle delivery to the customer or the vehicle is already in the workshop**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
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00 63 867	Refer to KSD2	Check the propeller shaft ( <b>No repair is necessary</b> ) (Plus work)
Or:		
00 63 868	Refer to KSD2	Check the propeller shaft and replace it ( <b>Vehicle equipped with a double-clutch gearbox</b> ) (Plus work)
Or:		
00 63 869	Refer to KSD2	Check the propeller shaft and replace it ( <b>Vehicle equipped with a manual gearbox</b> ) (Plus work)

### **NEW** Completion after vehicle delivery to the customer

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 63 191	Refer to KSD2	Check the propeller shaft ( <b>No repair is necessary</b> ) (Main work)
Or:		
00 63 192	Refer to KSD2	Check the propeller shaft and replace it ( <b>Vehicle equipped with a gearbox</b> ) (Main work)
Or:		
00 63 193	Refer to KSD2	Check the propeller shaft and replace it ( <b>Vehicle equipped with a manual gearbox</b> ) (Main work)

### **NEW** TREAD Act - Previous Customer-Pay Repairs

Based on the “affected vehicles” involved and the specific “issue” being addressed by this “Recall” Service Information bulletin, a previous customer-repair reimbursement request is not likely.

However, if your center is presented with a reimbursement request for a “qualifying customer-pay repair” that was performed on an “affected vehicle” prior to the release of this Recall Service Information bulletin, BMW of North America, LLC (“BMW NA”) will reimburse that repair.

### **NEW** Customer-pay Invoice Review and Reimbursement Procedure

1. Review and verify that the previous customer-pay invoice (BMW center or independent repair shop) contains a repair that was performed to address the issue described in this “Recall” Service Information bulletin.
2. If this prior repair qualifies, reimburse the customer (labor and parts).

3. Submit for this customer-paid repair expense under Defect Code **85 99 00 12 NA**, as follows:
  - o Sublet Code 3
  - o Dollar amount (with no markup)
  - o Comment: Recall Checking Driveshaft Universal Joint - Reimbursement for allowable expenses that relate to performing a prior qualifying customer-pay repair.
  - o Itemize the sublet amount on the repair order and in the claim comments
4. Retain the “original” customer pay invoice in your files; this documentation may be requested by BMW during the claim review process).

**Note:** A repair performed on a non-affected vehicle or the diagnosis and repair of other “unrelated issues” do not qualify for reimbursement.

This claim submission for this “customer-pay reimbursement,” when it is submitted as outlined above, **will not** close the “Open” Safety Recall on the vehicle.

#### **ATTACHMENTS**

View PDF attachment [B260115\\_Q&A](#).

View PDF attachment [B260115\\_VINS](#).

View PDF attachment [B260115 Recall Notice](#).

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