



Mercedes-Benz

Campaign No. 2015110002, April 2016

Revision A 04/05/2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 204, Model Years 2008 - 2010**
Replace Supplemental Restraint System (SRS) Control Module

This Recall Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY08 and MY09 C-Class and MY10 GLK-Class vehicles, a production error at the supplier in the SRS control module could result in electrical connections to be interrupted and lead to a failure of the SRS control module. This malfunction of the SRS control module would illuminate the SRS warning lamp and subsequently deactivate the SRS components. Additionally, in the event one specific electrical connection is interrupted, several SRS components could inadvertently deploy, increasing the risk for injury. An authorized Mercedes-Benz dealer will replace the SRS control module on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 126,260 vehicles are involved.

Order No. P-RC-2015110002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Modification notes

- Note on parts preordering added
- USA note added to parts table.

To avoid repeated or extended workshop visits, we recommend ordering the required airbag control unit in advance.

The installed airbag control unit number is to be determined via VeDoc for this purpose during the order preparation. The required part number can then be selected using the parts list below.

DAIMLER										15.2.3.1		VeDoc																													
Vehicles										Maj. assys (AG)		Parts identification		Master data																											
Vehicle identification no. (FIN) WDD 204007 1F 076576										Vehicle identification no. (FIN or VIN)																															
Vehicle identification no. (VIN)										Search																															
Identification										Major assemblies		Codes		SAAs numbers		VPD data		Serial numbers		Certification		Sales data		Equipment		Identification plate		FO texts		Control units		Plant texts		Theft-relevant data		Orders of theft-relevant parts		Navigation		History	
Designation		Model	Diogenes n.	Shor.	Ver.	Hardware ob.	SCN	CVN	Add.	Ser.	Serial number	Mo.																													
ESP Elektronisches Stabilitätsprogramm		ESP_E1	ESP			204 545 51 32			<input type="checkbox"/>																																
HU Head Unit		HEAD_HU_204	HU			204 870 00 89			<input checked="" type="checkbox"/>		PA07017014248																														
KI Kombiinstrument		IC_204	KI			204 540 22 11			<input type="checkbox"/>																																
KLA-V Klimabedieneinheit vorne		HVAC_204	KLA			204 830 16 90			<input type="checkbox"/>																																
MSG Motor-Steuergerät		CRD	MSG			005 446 15 40	0 646902050015		<input type="checkbox"/>	<input checked="" type="checkbox"/>	0054461540400	<input checked="" type="checkbox"/>																													
ORC Airbag-Steuergerät		ORC_204	ORC			204 820 82 85	2 204820828502		<input type="checkbox"/>	<input type="checkbox"/>																															
SAM-H SAM-Modul hinten		SAMR_204	SMH			204 545 61 32	2 204442350015		<input type="checkbox"/>	<input type="checkbox"/>																															
SAM-V SAM-Modul vorn		SAMF_204	SMV			204 545 49 01	2 204442270002		<input type="checkbox"/>	<input type="checkbox"/>																															
SCM Mantelrohrschaltmodul		SCCM_204	MRM			204 540 96 01			<input type="checkbox"/>	<input type="checkbox"/>																															
TSG-HL Türsteuergerät hinten links		DMRL_204	TS3			204 820 05 26			<input type="checkbox"/>	<input type="checkbox"/>																															
TSG-HR Türsteuergerät hinten rechts		DMRR_204	TS4			204 820 06 26			<input type="checkbox"/>	<input type="checkbox"/>																															
TSG-VL Türsteuergerät vorne links		DMFL_204	TS1			204 820 01 26			<input type="checkbox"/>	<input type="checkbox"/>																															
TSG-VR Türsteuergerät vorne rechts		DMFR_204	TS2			204 820 02 26			<input type="checkbox"/>	<input type="checkbox"/>																															
ZBE Zentrale Bedieneinheit		CTRLC_204	ZBE			204 870 48 58			<input type="checkbox"/>	<input type="checkbox"/>																															
ZDP Zentralsplay		DISPC_204	ZDP			204 820 43 97			<input type="checkbox"/>	<input type="checkbox"/>																															
ZGW Zentrales Gateway		CGW_204	ZGW			204 545 11 01	2 204442260002		<input type="checkbox"/>	<input type="checkbox"/>																															

Procedure

- Replace SRS control module; refer to WIS: AR91.60-P-0624CW.

**WARNING!**

Disconnect negative battery cable (refer to above WIS instructions).

**Note (regarding initial startup of SRS control module):**

- Use DAS/Xentry BD 12/2015-01-02/2016 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage >12.5V).
- Ensure all electrical consumers are switched-off.
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

**Note (regarding WIS documents referenced in this Procedure):**

- Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.
- If a part number is installed that is not one of the 8 listed, then the vehicle is not included in the recall campaign.

Primary Parts Information

Qty.	Current Part Number Installed	Replace with Part Number	Estimated Replacement Rate
As required	Control module with installed control module numbers: <i>A 204 820 45 26 or A 204 820 80 85 or A 204 820 47 85 or A 204 820 82 85 or A 204 820 21 85</i>	A 204 901 26 04	100%
As required	Control module with installed control module number: <i>A 204 820 22 85</i>	A 204 901 27 04	100%
As required	Control module with installed control module number: <i>A 204 820 66 85</i>	A 204 901 28 04 (USA variant)	100%
As required	Control module with installed control module number: <i>A 204 820 79 85</i>	A 204 901 29 04 (USA variant)	100%

i Note:

Please refer to table below to help estimate future SRS control module ordering.

Model Year	Model Designation	Sales Designation	SRS Control Module Part No.	
2008	204.054	C300	A2049012604 (up to 086103)	A2049012704 (as of 086141)
	204.081	C300 4MATIC	A2049012704	
	204.056	C350	A2049012604 (up to 086191)	A2049012704 (as of 086147)
2009	204.054	C300	A2049012804	
	204.081	C300 4MATIC		
	204.056	C350		
	204.077	C63	A2049012704	
2010	204.956	GLK 350	A2049012904	
	204.987	GLK 350 4MATIC		

i Note:

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Replace SRS control module (02-9465)
(Includes: Connect Star Diagnosis System and battery charger).
Extra work for: Replace SRS control module with code 301
(Ashtray package) (02-9466).
Extra work for vehicles with rear entertainment system (02-9475).

Damage Code	Operation Number	Labor Time (hrs.)
91 921 46 7	02-9465	1.3 (models 204.0/2)
		1.6 (model 204.9)
	02-9466	0.1
	02-9475	0.3 (model 204.9)

i Note

Operation Number labor times are subject to change.

 NOTE REGARDING CUSTOMER REIMBURSEMENT

Reimbursement to customers for repairs performed prior to this recall:

If the customer already paid to have this recall campaign condition repaired and provides adequate documentation to support their claim of a non-warranty repair of this item, they may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes.

Reimbursement is limited to the amount the replacement of the SRS control module would have cost if completed by an authorized Mercedes-Benz dealer under this campaign.

Submit a warranty claim, utilizing Damage Code 91 921 46 8 as a sublet, utilizing the sublet code of "SUB." Sublet repairs require dealer text as stated in the Warranty Policies and Procedures Manual. Repair date should be the date that the customer paid for the repair.

Note:

Please note the claim submitted for customer reimbursement will **not** close the campaign (if still open). If the customer is still in possession of the vehicle with an open campaign, please arrange to close the campaign in the usual manner as described in this bulletin.