



SI M65 11 15  
Audio, Navigation, Monitors, Alarms, SRS M65 11  
15 Technical Service

November 2015  
Technical Service

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This Service Information bulletin supersedes SI M65 11 15 **dated October 2015**.

**NEW** Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

**NEW** designates changes to this revision

#### **SUBJECT**

**Recall 15V-628: Passenger-Side Front Airbag**

#### **MODEL**

F56 (Hardtop 2-door)

F55 (Hardtop 4-door)

**NEW** Produced from March 11, 2014 to September 11, 2015

#### **NEW SITUATION**

BMW AG is conducting a Voluntary Non-Compliance Recall **including a Delivery Stop** involving the passenger-side front airbag.

#### **NEW AFFECTED VEHICLES**

This Recall Campaign involves F55 and F56 (Cooper and Cooper S) vehicles produced from March 11, 2014 to September 11, 2015.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

To meet the required National Highway Traffic Safety Administration (NHTSA) deadline, a final customer letter will be mailed on November 25, 2015. This will inform the customer to visit a center and have the repair performed.

Due to limited parts supply, we request that parts be allocated for customer vehicles before repairing vehicles in your inventory.

#### **NEW CAUSE**

Due to a supplier error in the manufacturing process, internal components of the airbag inflator were not assembled as specified.

#### **NEW CORRECTION**

Replace passenger airbag module.

**NEW PROCEDURE**

Refer to ISTA repair instructions “72 12 000 Removing and installing or replacing airbag module on passenger’s side”.

Mount the airbag module with the “12 screws” as shown in the procedure.

**NEW PARTS INFORMATION**

Part Number	Description	Quantity
72 12 9 262 195	Airbag module for Passenger side	1
07 12 9 907 489	Screw 6 X 20	6*

\*Note: 6 Additional screws are to be used with the existing 6 screws to mount the airbag module.

**NEW PARTS RETENTION**

The parts replaced and submitted through this Technical Campaign claim entry procedure are the property of BMW NA.

Your center is responsible for the proper identification, storage and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by BMW NA through DCSnet.

A DCSnet part return tag will be generated for the passenger’s side front airbag module with special handling instructions. Inflatable airbags are classified as dangerous goods by the Department of Transportation (DOT) and require special preparation, packing and labeling for transport.

A shipping procedure has been created for returning the replaced airbag modules **directly to Takata**. There is also a procedure available for “Bulk Shipping 15 or more airbag modules” at one time to Takata.

These procedures are contained in the “Part Return Program Instructions” and “Bulk Ship” PDF attachments to this bulletin; please read both of them.

**Your center is responsible for following all rules and regulations that apply to shipping dangerous goods as described in the attachment.**

Please do not return these Technical Campaign airbag modules to the:

- Warranty Parts Return Center (WPRC) or to the
- Recycling/disposal vendors listed in the Warranty Policy and Procedures Manual, Section 6.

**NEW WARRANTY INFORMATION**

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>00 72 58 01 00</b>
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**Completion “before” vehicle delivery to the customer or the vehicle is already in the**

**workshop**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 63 797	38 FRU	Replace passenger's front airbag module (Plus work)

Or

**Completion after vehicle delivery to the customer**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 63 146	40 FRU	Replace passenger's front airbag module (Main work)

**Prior Customer-Pay Repairs as per the Tread Act**

With this Technical Campaign, a prior repair reimbursement is not likely. Typically, a customer would have their driver side front airbag module replaced as a result of an accident. In such a case, either an insurance company or the customer themselves, paid for the replacement of the above mentioned airbag module in conjunction with the accident repairs. Such cases are not covered by this campaign and are not entitled to reimbursement.

In the case where the customer paid for the replacement of his/her driver's side front airbag module not as a result of an accident, and due to the fact that it was covered by this Technical Campaign, please reimburse the customer-paid repair expense as follows:

Defect Code 85 99 00 12 NA

- Sublet Code 3
- Dollar amount (with no markup)
- Comment: Reimbursement for allowable expenses related to the previous customer-pay repair
- Please detail and itemize the claimed sublet on the repair order and in the claim comment section.
- Retain the "original" customer-pay invoice in your files.

**ATTACHMENTS**

View PDF attachment [M651115 Q&A](#).

View PDF attachment [Recall Notice M651115](#).

View PDF attachment [M651115 Parts Return Program Instructions](#).

View PDF attachment [M651115 Parts Bulk Ship Return.](#)

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