

September 4, 2015

02271 Version 1

Product Update: HV Cell Voltage Sensor (CVS) Software

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2014–15	Accord Hybrid	ALL	Check the iN VIN statuses for eligibility

BACKGROUND

The cell voltage sensor may incorrectly interpret electrical noise from the inverter and motor circuits as a problem and cause the vehicle to switch to a fail-safe EV mode. Additionally, DTCs P0B3B, high voltage battery cell voltage sensor internal circuit malfunction and P0DA8, motor power inverter module voltage malfunction are often stored.

If the vehicle switches to fail-safe EV mode while cruising at highway speed, the engine shuts off and the vehicle will experience a sudden loss of power as the fail-safe EV mode limits vehicle speed to a maximum of about 40 mph. If this occurs, the vehicle may be able to travel for up to 2 miles in fail-safe EV mode, at which time the HV battery will likely fully discharge. In reporting this situation, drivers may say that their vehicle stalled.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used inventory. Repair these vehicles before they are sold.

CORRECTIVE ACTION

Do the inspection and based on your results, update the vehicle or replace the HV battery.

SOFTWARE INFORMATION

NOTE: Unnecessary or incorrect repairs resulting from a failure to update the HDS or MVCI are not covered under warranty.

MVCI Control Module (CM) Update:

Application (FW) Version **3.01.42 or later**

Database Update **04-AUG-2015 or later**

HDS Software Version:

3.016.042 or later

Before beginning the repair, make sure that both the HDS and the MVCI are updated as listed above.

Do only the update listed in this service bulletin.

Check that the MVCI indicates the applicable program ID listed below (or a later program ID) as the **Available Update** when the update begins. If the MVCI displays **This vehicle does not need an update at this time** during the update, the software for this service bulletin is already installed.

For more information about updating the HDS, the MVCI, and vehicle systems, refer to Service Bulletin 01-023, *Updating Control Units/Modules*.

Year/Model	Program ID	Program Part number
2014–15 Accord Hybrid	K1A020	1K411-5K1-A02

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Template ID	Defect Code	Symptom Code	Failed Part Number
1185B0	Do the inspection and update the CVS software. (No DTCs)	0.2 hr	15-057A	5ZF00	JT700	1K410-5K1-A03
1185B1	Do the inspection and update the CVS software. DTC and error codes were set, but they were cleared and the CVS software updated.	0.5 hr	15-057B	5ZF00	JT700	1K410-5K1-A03
1185B2	Do the inspection and the result was to replace the battery. File a separate warranty claim under normal warranty for replacing the HV battery.	0.5 hr	15-057C	5ZF00	JT700	1K410-5K1-A03

Skill Level: Repair Technician

INSPECTION AND UPDATE PROCEDURE

- Connect the HDS and check for DTCs.
 - If DTC P0B3B or P0DA8 is not set, go to step 4.
 - If DTC P0B3B and/or P0DA8 is set, **do not clear the DTC(s)**. Save all the freeze data, then go to step 2.
- Do the HV Battery Diagnosis. Refer to the job aid *New Procedures for Servicing the High Voltage Battery*.

NOTE: The diagnosis displays the HV battery cell voltage failure information for sensor A, sensor B, and sensor C. The errors are 8 digits and appear as a series of 0s and 1s.

- Check the list for the following failures:

00000000	00010000	00010100
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- If the three sensor failure results include 00010000 along with 00000000 and/or 00010100**, write down the failure codes on the RO before clearing all set codes, then go to step 4.
 - If the three sensor failure results do not have 00010000** or have any other codes not listed, write down the failure code(s) on the RO and save the HDS freeze data and the Cell Voltage Sensor Check data, then replace the HV battery. Refer to service information. **You will need to file a separate warranty claim under normal warranty for replacing the HV battery.**
- Update the CVS software with the MVCI. Refer to Service Bulletin 01-023, *Updating Control Units/Modules*. This product update is complete.

END