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US POSTAGE

*Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street SW  
Washington, DC 20590*



**Y**



Haster

**YAMAHA MOTOR CORPORATION, U.S.A.**  
P.O. BOX 6555 • CYPRESS, CALIFORNIA 90630-0500

*Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street SW  
Washington, DC 20590*



**YAMAHA MOTOR CORPORATION, U.S.A.**

6555 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 714/761-7300 FAX 714/761-7302

November 2, 2015

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street SW  
Washington, DC 20590

To whom it may concern:


Pursuant to 49 C.F.R. 573.8, enclosed please find applicable communications sent to dealers during the month of October 2015, regarding street legal motorcycles manufactured by Yamaha.

Sincerely,

A handwritten signature in black ink, appearing to read "Brad Franklin".

Brad Franklin  
Government Relations

# Technical BULLETIN



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## SAFETY RECALL

This modification has top priority. This bulletin must be performed immediately to ensure customer safety.

NOTE: Bulletins that announce a recall will have an "R" at the end of the bulletin number.

### CERTAIN 2015 YZF-R3

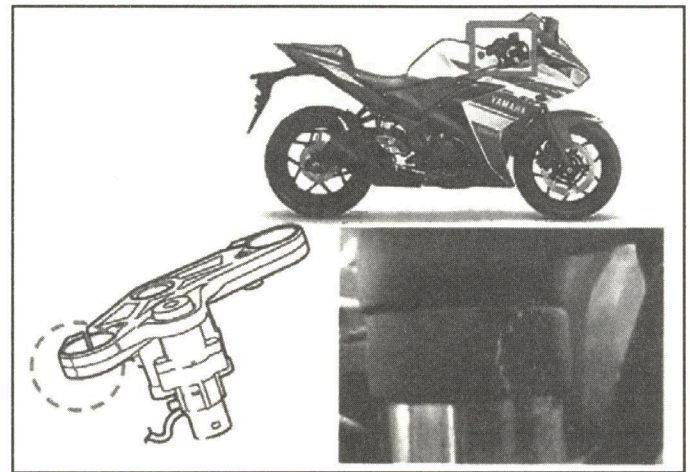
### FACTORY MODIFICATION CAMPAIGN – Handle Crown (Upper Triple Clamp)

#### i

#### INTRODUCTION

Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2015 YZF-R3 motorcycles. In affected motorcycles, the handle crown (upper triple clamp) could be weakened due to improper casting temperatures during the manufacturing process. The handle crown could crack during operation, causing decreased handling stability that could result in a crash with injury or death.

To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the handle crown replaced with a new one that was manufactured properly. Because the new handle crown comes with a main switch already installed, also replace the fuel cap and seat lock so the keys match.



Yamaha is notifying all registered owners of affected motorcycles by mail. A copy of this letter is included in this bulletin. The customer should take this letter along with the affected motorcycle to an authorized Yamaha dealer for modification.

**If your dealership was invoiced for one or more affected units, a computer report listing all affected motorcycles invoiced to your dealership is included with this bulletin. Use the list to help ensure all motorcycles are modified. All sold motorcycles that have been registered with Yamaha will show the customer's name and address. Check this list very carefully because the number of affected units is very limited and involves specific Primary ID numbers, not a range.**

Your dealership must notify the owner of any affected motorcycle that was actually sold but listed as "unsold" in the report. You must modify all affected motorcycles in your inventory as well as all customer-owned motorcycles brought to you for this service. Any affected motorcycle that you purchase from Yamaha in the future may also require modification. If you purchase a motorcycle from another dealer or Yamaha, check to see if the procedures in this bulletin have already been performed before you sell the motorcycle.

**Motorcycles that are affected should not be operated until they are modified. It is a violation of Yamaha policy for your dealership to deliver any affected motorcycle to customers until the procedures in this bulletin are performed.**

When the modification on each motorcycle is performed, follow the Warranty Information section of this bulletin to receive reimbursement. Be sure to use the Factory Modification Campaign procedures in Chapter 7 of the **Warranty and Y.E.S. Handbook** (LIT-11760-00-08)



## DEALER ACTION SUMMARY

### Unsold &

**Sold Units:** Check to be sure the unit is an affected unit and then replace the handle crown and related components as described in this bulletin..

**Parts:** Yes. You will automatically receive the necessary YZF-R3 Handle Crown Kit free of charge if our records show you have an unsold affected unit. If you have sold and registered the unit, you must call to have the free kit sent to you. Refer to the Parts Information below.

**Warranty:** Factory Modification Campaign. See the *Warranty Information* section of this bulletin. This modification applies to all affected units regardless of ownership or warranty status.

### Notify

**Customers:** Yes, you must immediately contact any customer whose motorcycle shows as unregistered on the enclosed report. Yamaha has sent letters to customers whose motorcycles were registered with Yamaha as of 10/15/2015.



## AFFECTED RANGE

Check this list very carefully because the number of affected units is very limited and involves specific Primary ID numbers, not a range.

### YZFR3F

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## SERVICE PROCEDURES

Refer to the YZF-R3 Service Manual (P/N LIT-11616-28-57) for instructions to replace the handle crown. Because the new handle crown assembly includes a new main switch, also replace the fuel cap and seat lock and provide the new keys to the owner.



## IDENTIFICATION PROCEDURE

After modifying a unit, make sure to properly record and submit the warranty claim for this safety recall to ensure not only correct reimbursement but also to update the unit's repair history in the Yamaha database. Perform a unit status inquiry in YDS to check if a unit is in the affected range or if the unit has been modified.

### TIP:

The replacement handle crown has a white paint mark on the underside as shown, and a casted-in lot mark other than 5C4, 5D1, or 5D2.



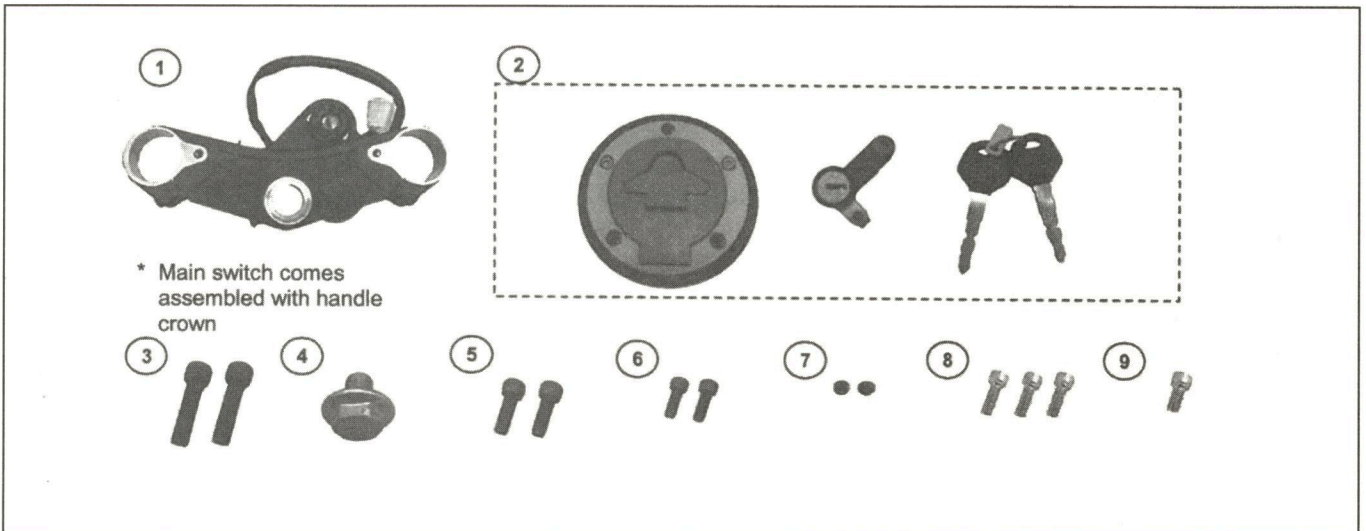


## PARTS INFORMATION

It is not necessary to order parts via YDS. The Handle Crown Kit will be sent to your dealership automatically if you have a unit that is listed as unsold in our records.

If you have a sold unit, contact your RTA to have a kit shipped to you.

Part Number	Description	Application	Qty.	Dealer Cost
<b>UNSOLD UNITS:</b> Sent automatically at no charge. see shipping information below.  <b>SOLD UNIT:</b> Call your RTA to have a kit sent to you. See shipping information below.	Handle Crown Kit Contents: ① Crown, Handle ② Main Sw. Seat Lock Sub. Assy. ③ Bolt ④ Bolt, Flange ⑤ Bolt ⑥ Bolt ⑦ Plug ⑧ Bolt, Hex Socket Head ⑨ Bolt	YZF-R3F	1	N/A



### Shipping Information

Because the kit will be sent to you, alert your Parts or Receiving Department to watch for a carton with a label like this:

**IMPORTANT**

Handle Crown Kit for  
YZF-R3 Recall

Technical Bulletin M2015-012R

Deliver to Service Department

for PID RH06Y-000xxxx

*Do Not Retail.*



## WARRANTY INFORMATION

The owner of each registered unit will receive a letter announcing this campaign. The customer's letter includes the Primary ID and Recall Number.

The modification is authorized for all affected vehicles, both sold and unsold, regardless of ownership or warranty status. You do not need the customer's letter to perform the modification or to file for reimbursement.

Submit a Recall Claim for the parts and labor as described below using Campaign Number **990099** and choose Modification. The labor allowance is **1.5 hour**. There is no parts reimbursement because the parts are sent to your dealership without charge.

### YDS:

To submit your Recall Claim in the new warranty system on YDS, go to *Service>Warranty Claims/Authorization>New>Warranty Claim*. Then, from the menu, select *Recall/Service Per Bulletin Claim*.

**Warranty Claims**

- Warranty / Y.E.S. Claim
- Recall / Service per Bulletin Claim
- Un-Registered / Un-Sold Unit Claim
- Parts and ACC Quality Assurance Claim

**Warranty Authorization**

- Warranty / Y.E.S. Authorization
- Out of Warranty Authorization

**Shipping Damage**

- Visible Damage Authorization
- Concealed Damage Claim \$349 and under
- Concealed Damage Authorization \$350 and over
- Missing Parts Claim \$349 and under
- Missing Parts Authorization \$350 and over

Continue

**Unit Recall/Service Campaign**

**ENTER CAMPAIGN CODE 990099) HERE**

This screen allows you to enter Recall Request information for single or multiple Primary IDs.  
NOTE: The same recall information will be used for all of the primary IDs provided.

\*Campaign Nbr:

\*Primary ID:

\*Finish Date:

\*Miles or Hours:

STEP 1: Get Repair Options >>

Primary ID	Finish Date	Miles Or Hrs

### MAIL:

If it is necessary to mail your claim, complete a Recall Reimbursement Request (LIT-11790-00-03) as shown below:

Dealer Number	<input type="text"/>	Dealer Name	<input type="text"/>
<b>Recal Number</b>	<b>Primary I.D.</b>	<b>Date Completed</b>	<b>Status</b>
9 9 0 0 9 9	R H 0 6 Y - 0 0 0 0 X X X	1 0 - 2 2 - 2 0 1 5	M I
			M I
			M I

If you have any questions about proper procedures for Factory Modification Campaigns, see Chapter 7 in your **Warranty and Y.E.S. Handbook** (LIT-11760-00-08).



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

### IMPORTANT SAFETY RECALL NOTICE

October 16, 2015

This notice applies to your vehicle (VIN XXXXXXXXXXXXXXXXXXXX).

Dear Yamaha Owner:

990099

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2015 YZF-R3 motorcycles. Our records indicate that you own the affected motorcycle shown above.

**The reason for this recall:**

In affected motorcycles, the handle crown (upper triple clamp) could be weakened due to improper casting temperatures during the manufacturing process. The handle crown could crack during operation, causing decreased handling stability that could result in a crash with injury or death..

**What Yamaha and your dealer will do:**

To correct this defect, your authorized Yamaha dealer will replace the handle crown with a new one that was manufactured properly. Because the handle crown comes with a main switch already installed, they will also replace the fuel cap and seat lock so the keys match. The procedure takes about 90 minutes to do but be aware that your Yamaha dealer may need to keep your motorcycle longer depending upon their current service schedule. **There will be no charge to you for this procedure.**

**What you should do now:**

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your motorcycle for this service. Remember to take this letter with you when you take in your motorcycle.

**You should not ride your affected motorcycle shown above until this modification is performed.**

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha motorcycle dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at [www.yamaha-motor.com](http://www.yamaha-motor.com).

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you need help:**

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.  
Customer Relations Department  
P.O. Box 6555  
Cypress, CA 90630

Or call: 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to campaign 15V593.

**If you no longer own this Yamaha:**

If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown to the right of your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,  
Customer Support Group  
Yamaha Motor Corporation, U.S.A.