



RECALL CAMPAIGN BULLETIN

Reference:

NTB15-078

Date:

September 17, 2015

VOLUNTARY RECALL CAMPAIGN 2007 – 2012 VERSA; FRONT COIL SPRINGS

CAMPAIGN I.D. # PM565

APPLIED VEHICLE: 2007 – 2012 Versa Hatchback (C11)
2007 – 2011 Versa Sedan (C11)

Check Service COMM to confirm campaign eligibility

INTRODUCTION

Nissan is conducting this Voluntary Recall Campaign to replace the front suspension coil springs on certain specific Model Year 2007-2012 Versa vehicles that are currently registered in States where heavy concentrations of road salt are used in the winter. Certain specific 2007-2012 Versa vehicles currently registered in other States, but previously were registered in States where the recall campaign will be conducted, will also be included in this campaign. This service will be performed at no charge to the customer for parts or labor.

States Where Recall Will be Conducted (Salt States)

Connecticut, Delaware, Iowa, Illinois, Indiana, Kentucky, Massachusetts, Maine, Maryland, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, Virginia, and the District of Columbia.

IDENTIFICATION NUMBER

Nissan has assigned identification number PM565 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

SERVICE PROCEDURE

Replace both front suspension coils springs.

- Refer to the Electronic Service Manual (ESM), section FSU-Front Suspension, for coil spring replacement information.
- After replacement of the coil springs, make sure to perform wheel alignment per the service manual.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Front Suspension Coil Springs	54010 – ZN90A	2
Nut (Top of strut to mounting insulator)	(1)	2
Nut (Bottom of strut to steering knuckle)	(1)	4

(1) For the Nuts listed above, use the VIN and the electronic parts catalog (FAST or equivalent) to obtain the part number for the vehicle you are working on.

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PM565	Replace Both Front Coil Springs And Perform Front Wheel Alignment	PM5650	2.2 hrs.