TECHNICAL BULLETIN J055NAS1 21 SEP 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 211-02

Safety Recall: ePAS Software

AFFECTED VEHICLE RANGE:

F-TYPE (X152)

Model Year: 2016 **VIN:** K22885

Manufacturing Plant: Castle Bromwich

MARKETS:

USA

CONDITION SUMMARY:

Situation: A concern has been identified on one 2016 model year F-TYPE (X152) vehicle where the electric power steering system may still be set in the supplier's factory operating mode. In this condition, where another defect arises with the electric power steering system, the system will inappropriately operate. In certain circumstances, the vehicle may experience additional unexpected steering inputs from the electric power steering system. These additional system generated steering inputs may exceed the ability of a normal driver to control the consequences.

Action: Retailers are required to HOLD only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

PARTS:

No parts required.

SPECIAL TOOLS:

No special tools required.

WARRANTY:



NOTE: check DDW to ensure that a vehicle is affected by this program (J055) prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

The retailer will be contacted by Jaguar Land Rover North America, LLC to schedule an appointment with the ePAS supplier to upload the correct ePAS software on the vehicle. The time to check for and upload the correct ePAS software should be no more than of 30 minutes. There is no requirement to take vehicle out of transit mode. Access to the vehicle, with the engine running, is required and a road test is not required.

Once the ePAS software has been confirmed as being correctly installed, the necessary repair for this Safety Recall for this vehicle will be completed and the Safety Recall 'closed'.