



November 2022

Dealer Service Instructions for:

Safety Recall ZD1 - **STOP DRIVE** 2005-10 L-Car Takata DAB Recall

Affected Vehicles

2005-2010 (LX) Chrysler 300, Dodge Charger, Dodge Magnum
2008-2010 (LC) Dodge Challenger

ZD1 campaign has been added to all R25/R37 Chrysler 300, Dodge Challenger, Charger, and Magnum vehicles. This campaign will be shown in VIP in addition to current campaigns. All campaigns should be remedied by the dealer in the same visit.

Please refer to R25/R37 for the dealer repair instructions and labor operations.

Additional labor operation can be claimed for these vehicles in the ZD1 campaign which will pay additional money on top of the R25/R37 LOPs.

	Labor Operation Number	Time Allowance
Close ZD1 campaign and allow the additional Special Services to be paid.	08-ZD-11-82	0.0 hours
Special Services should include the applicable new additional LOPs for these repairs:		
In House Repair	95-23-08-59	■
Mobile Repair	95-23-08-58	■

Rental, Towing, Concierge Service, Uber, etc. existing LOPs should also be added under ZD1 for payment.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner’s name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer’s VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC